

#### Agenda for the Meeting of Brentwood Beer Board Monday, October 28, 2019 - 7:00 pm following the City Commission Meeting Brentwood City Hall

Call to Order by Mayor Roll Call

#### **Approval of Minutes**

October 14, 2019

#### **New Business**

- 1. Beer Law Violation Hearing Chili's Grill & Bar, 107 Creekside Crossing
- 2. Beer Law Violation Hearing Ludlow & Prime, 330 Franklin Rd, Ste 226B
- 3. Beer Law Violation Hearing Pei Wei Asian Diner, LLC, 101 Creekside Crossing, Ste 1800
- 4. Beer Law Violation Hearing BurgerFi, 7010 Executive Center Drive
- 5. Beer Law Violation Hearing Peter's Sushi, 330 Franklin Rd, Ste 912D
- 6. Other new business

Kirk Bednar City Manager

Anyone requesting accommodations due to disabilities should contact Mike Worsham, A.D.A. Coordinator, at 371-0060, before the meeting.

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

**Submitted by:** Holly Earls, Administration

**Department:** Administration

#### **Information**

#### **Subject**

Approval or correction of minutes from the October 14, 2019 meeting

#### **Background**

#### **Staff recommendation**

#### **Attachments**

**Draft Minutes** 

# DRAFT

#### MINUTES OF MEETING OF BRENTWOOD BEER BOARD

#### BRENTWOOD, TENNESSEE

The Brentwood Beer Board met on Monday, October 14, 2019 at 6:45 pm at Brentwood City Hall.

Present: Mayor Rhea Little; Vice Mayor Ken Travis; Commissioner Nelson Andrews;

Commissioner Anne Dunn; Commissioner Mark Gorman; Commissioner Susannah

Macmillan; Commissioner Regina Smithson

Staff City Manager Kirk Bednar; Assistant City Manager Jay Evans; City Attorney Kristen

Present: Corn

#### **Approval of Minutes**

September 23, 2019

Moved by Commissioner Nelson Andrews for approval of the minutes as written, seconded by Commissioner Susannah Macmillan

Vote: 6 - 0 Approved

Other: Mayor Rhea Little (Abstain)

#### **New Business**

Request from Tri Star Energy, LLC for off premises beer permit at Hightail #6613, 150 Franklin Road (change in name of existing business)

Moved by Commissioner Mark Gorman for approval, seconded by Commissioner Susannah Macmillan

Vote: 7 - 0 Approved - Unanimously

With no further business, the meeting adjourned at 6:48 pm.

APPROVED \_\_\_\_\_ Holly Earls, City Recorder

#### New Business 1.

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

Submitted by: Holly Earls, Administration

**Department:** Administration

#### **Information**

#### **Subject**

Beer Law Violation Hearing - Chili's Grill & Bar, 107 Creekside Crossing

#### **Background**

In an operation carried out by the Tennessee Alcoholic Beverage Commission, an underage informant purchased beer at Chili's Grill & Bar on August 8, 2019. The Brentwood Beer Board is empowered to take action against the restaurant for violating Tennessee law and/or the Brentwood Municipal Code.

A summons (copy attached) was served on the manager of Chili's Grill & Bar on September 4, 2019, requiring an appearance before the Beer Board on October 28, 2019 at 7:00 p.m. following the City Commission meeting. A suggested procedural format used in previous Beer Board proceedings is also attached. A questionnaire was returned by the permit holder indicating that the permit holder does not wish to contest the charges. It also includes documentation showing measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences.

Since Chili's Grill & Bar is not contesting the charges, there is no need for an evidentiary hearing in this matter. To supplement the documentation provided to the City, representatives may also make statements to the Beer Board at the October 28 hearing. At the conclusion of the hearing, the Beer Board will then discuss and vote upon the appropriate penalty, if any, to be imposed.

For the sale of beer to a minor at this location, the Beer Board may suspend the beer permit. (If a permit holder has committed at least two violations within a 12-month period, the Beer Board may permanently revoke the beer permit.) At the time a suspension or revocation is imposed, state law authorizes the Beer Board to offer the permit holder the alternative of paying a civil penalty in lieu of the suspension or revocation. For the offense of selling beer to a minor, the civil penalty may not exceed \$2,500. If a civil penalty is offered as an alternative, a permit holder must pay the penalty within seven days; otherwise, the suspension or revocation will go into effect.

Chili's had a previous violation on April 4, 2019. The Beer Board issued a penalty of a

seven-day suspension and required Chili's to post signs alerting its customers of the suspension.

Chili's had a previous violation on December 28, 2013. The Beer Board issued a penalty of a seven-day suspension and required Chili's to post signs alerting its customers of the suspension.

In 2002, the Beer Board adopted guidelines for penalties to be imposed when beer permit holders violate the beer laws. Those guidelines are also attached. The guidelines are intended to provide for consistency in the way beer law violations are handled, although the Beer Board has discretion to impose penalties other than those outlined in the guidelines.

Finally, when the sale of beer for on-premises consumption results in a suspension or revocation by a local beer board, state law requires that notification of the beer board's action be sent by certified mail to the Tennessee Alcoholic Beverage Commission (ABC). The ABC may then take further action against the permit holder.

Please contact the City Attorney if you have questions about this matter.

#### **Staff recommendation**

N/A

#### **Attachments**

Hearing Format
Summons & Regulatory Citation
Penalty Guidelines
Beer Violations History
August 2019 Questionnaire
Prehearing Memorandum
April 2019 Questionnaire & Memo

#### BRENTWOOD BEER BOARD

### October 28, 2019

#### **Case No. BBB-2019-09**

#### Violation Hearing - Procedural Format Chili's Grill & Bar, 107 Creekside Crossing

- 1. Chairman calls case number and permit holder's name: Case No. BBB-2019-09, Chili's Grill & Bar.
- 2. Chairman asks permit holder's representative to step forward and identify him/herself.
- 3. Chairman reads the charges against the permit holder: The Chief of Police and the City Manager of the City of Brentwood have brought the following charges: On the 8<sup>th</sup> day of August, 2019, your employee or agent unlawfully sold beer to a person under the age of 21 years at Chili's Grill & Bar, located at 107 Creekside Crossing.
- 4. Chairman states: In documents filed with the Beer Board, Chili's Grill & Bar has indicated that it does not wish to contest the charges brought against it. We have also received documentation of measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences. Do you have any further statements you wish to make to the Beer Board that related to this matter?
- 5. Following the representative's statement (if any) the chairman and other members of the Beer Board (upon being recognized by the chairman) may ask questions of the representative.
- 6. Following questions and discussion by the Beer Board members, any member may move to impose a penalty (or that no penalty be imposed.) The penalty may be based on the penalty guidelines adopted by the Beer Board, or it may deviate from the guidelines at the Beer Board's discretion. A motion to suspend or revoke a permit should state the date on which the suspension or revocation is to be effective. Upon a second to the motion and any further discussion, a vote is taken on the motion. The motion passes if a majority of the board members present and voting vote for the motion.

BEFORE THE BEER BOARD FOR THE CITY OF BRENTWOOD, TENNESSEE

NOTICE OF HEARING ON BEER LAW VIOLATIONS

TO: Je

Jeffrey Bertoen (or current manager)

Case No. BBB-2019-09

Chili's Grill & Bar

107 Creekside Crossing

Brentwood, TN 37027

You are hereby summoned to appear before the Beer Board for the City of Brentwood,

Tennessee on October 28, 2019 at 7:00 p.m. following the City Commission meeting, at Brentwood

City Hall, 5211 Maryland Way, 2nd Floor Commission Chambers, Brentwood, Tennessee to then and

there show cause, if any you have, why the beer permit of Chili's Grill & Bar at 107 Creekside Crossing,

Brentwood, Tennessee, should not be suspended or why other disciplinary action should not be taken by

said Beer Board for the following reasons, to wit:

On the 8th day of August, 2019, your employee or agent, James L. Wilson, unlawfully sold beer

to a person under the age of twenty-one (21) years at Chili's Grill & Bar at 107 Creekside Crossing,

within the corporate limits of the City of Brentwood, Tennessee, contrary to T.C.A. §57-5-301(a). Such

unlawful sale of beer constitutes grounds for beer permit suspension under T.C.A. §57-5-108.

At the hearing referenced above, you are entitled to be represented by an attorney of your choice.

These proceedings are initiated at the request of the Chief of Police and the City Manager of the

City of Brentwood, pursuant to the powers and duties assigned to them under the Charter of the City of

Brentwood.

KIRK BEDNAR

City Manager

JEFF HUGHES

Chief of Police

KRISTEN I CORN

City Attorney

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#### CERTIFICATE OF SERVICE

I hereby certify that a true and exact copy delivery upon Jeffrey Bertoen (or current manage Chili's Grill & Bar, 107 Creekside Crossing, Brent day of September, 2019.	of the foregoing notice has been served by hand wood, Tennessee 37027, on this the
	SGT. S. Janes  Brentwood Police Department

13825



TENNESSEE ALCOHOLIC BEVERAGE COMMISSION
500 James Robertson Pkwy, Davy Crockett Twr, 3<sup>rd</sup> Floor; Nashville, TN 37243-0755 PHONE: (615) 741-1602

#### REGULATORY CITATION

THE NUMBER OF VIOLATIONS ON THIS R	EGULATORY CITATION IS (TOTAL)= (MAX. 5)			
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Q a l and little	NOON 711 3027 PHONE 615. 378-0114			
1800-	LOS DE CONTRACTOR DE LA CONTRACTOR DE LA CONTRACTOR DE CONTRACTOR DE LA CO			
PERMIT NUMBER: AND THEN AND THE AND TH				
No. of Counts	HERE COMMIT THE FOLLOWING OFFENSE(S):			
Sale of Alcoholic Beverage/Beer to Minor- <u>\$1,500</u> TCA§ 57-4-203(b)(1)(A) or (B); 57-3-406(d)	No. of Counts  Employing Persons to Dispense Alcoholic Beverages W/O a Permit TCA§ 57-4-203(h); 57-3-204(4)(c)-\$150.00			
Minor in Possession TCA§ 57-4-203(b)(2)(A)- \$1,500	Failure to Timely Renew TCA§57-3-605- <u>\$150</u> (Non-Resident); 57-3-213(a)(b)- <u>\$350.00</u> (Retail), <u>\$150</u> (Winery or			
Sell/Furnishing Alcoholic Beverage to Visibly \$1,500 Intoxicated Person TCA§57-4-203(c)(1); 57-3-406(c)	Direct Shipper); 57-4-201(a)- <u>\$350</u> (LBD)—( <u>Circle One</u> ) On Premises Sale By Bottle Restricted Rule #0100-103(8) TCA§57-4-203(e)(1)- <u>\$250.00</u>			
Failure to Properly Display Permit in a Conspicuous Place TABC Rule #0100-1-03(17) - \$200.00	Hours of Sale Violation TCA§57-4-203(d); 57-3-406(e) Rule #0100-103(2); 0100-0313(4)- <u>\$750.00</u>			
Failure to Post "Pregnancy Warning "TCA§ 57-1-211 - \$150.00	Purchasing Alcoholic Beverages From Other Than A Licensed Wholesaler TCA§57-3-404 et seq\$\frac{\frac{8300/bottle}}{2}\$			
Other	Other			
Other	Other			
NARRATIVE: During a minor compliance of sold a Budlight to an underage of	check of this location, the server James L. Wilson Derative (DOB 3:5.99). The server did			
head ID. SA Childress witness				
The undersigned further states that he/she has just and reasonable grounds to offense(s) herein set forth, contrary to Law and/or Rule. This day	believe and does believe, that the person/establishment named above committed the			
NOTICE: This Regulatory Citation imposes a total civil penalty in the amount of Signature (20) calendar days from the citation without contesting the alleged violation(s), you are REQUIRED to pay the total civil penalty amount no later than twenty (20) calendar days from the citation date listed above. If you wish to contest this Regulatory Citation and the violation(s) contained therein you may do so by contacting ABC by phone at 615-741-1602 or by mail at the following address: 500 James Robertson Pkwy, Davy Crockett Tower, 3 <sup>rd</sup> Floor, Nashville, TN 37243-0755, within 20 calendar days of receipt. This citation can				
only be satisfied by admitting to the violation and making payment, or ladministrative penalties and/or costs being assessed against you, including the	by requesting a hearing by phone or mail. Failing to satisfy this citation may result in the suspension and/or revocation of your TABC permit.			
Signature of Recipiest/Authorized Agent of Permitee Date	Recipient's Name and Title (PRINT)			
F MAILED: Date Mailed: Mailed by: Initials:	Printed Name:			
ADMISSION OF GUILT:				
/we agree to settle this TABC Regulatory Citation with the admission of my/our guilt as to the violation(s) noted above and the payment of the total civil penalty mposed, as noted above, and in the amount of \$				
Signature of Authorized Agent of Permitee or Permitee Date	Authorized Agent of Permitee or Permitee's Name and Title (PRINT)			

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SF-0152 REV 6-07		cou	RT COPY		BLER-32

#### BRENTWOOD BEER BOARD PENALTY GUIDELINES (Adopted April 22, 2002)

The following guidelines are intended to provide standards to the Brentwood Beer Board in imposing penalties for violations of state or local beer laws and regulations in a fair, reasonable and consistent manner. These guidelines are not intended to dictate the penalty to be imposed, but rather to provide guidance to the members of the Board in their decisions. For each violation heard by the Beer Board, the Board will continue to have complete discretion to exercise any and all powers granted by state law and local ordinance. In each case, the Board may agree that a greater or lesser penalty should be imposed due to aggravating or mitigating circumstances.

In applying the penalties below, it is suggested that if no violations have occurred within the previous three years, the incident will be treated as a first violation. The "alternative" penalties set forth below would be allowed only if the Beer Board deems that the permit holder had appropriate training and/or other preventative measures in place to prevent violations of the beer laws, and that appropriate steps will be taken to prevent future violations. As a condition of the alternative penalty, the Beer Board may require the permit holder to submit documentation regarding training programs in place. It is suggested that the penalty period begin one week following the Beer Board's decision, in order to provide time for the permit holder to comply with the conditions of the alternative penalty.

	<u>Penalty</u>	<u>Alternative</u>
First violation	30 day suspension	One week suspension/post signs*
Second violation	45 day suspension	Two week suspension/post signs*
Third violation	60 day suspension	No alternative
Fourth violation	Revocation**	No alternative

<sup>\*</sup> See attached wording and specifications for sign to be posted at each entrance and on each beer cooler door.

Note: At the time of adoption of these guidelines, Tennessee law also provided that the Beer Board may offer a permit holder the alternative of paying a monetary penalty of up to \$1,500 for the sale of beer to a minor, or up to \$1,000 for other violations. The maximum penalty for the sale of beer to a minor was subsequently increased to \$2,500. However, the Tennessee General Assembly also created a "Responsible Vendor" program for off-premises beer permit holders. The permit of an off-premises permit holder who complies with this program may not be suspended or revoked. However, a monetary penalty not to exceed \$1,000 may be imposed on a "Responsible Vendor" for the sale of beer to a minor or any other offense.

<sup>\*\*</sup> In order to impose revocation, there must be at least two violations within a 12-month period.

# NO BEER SALES

# BEER WAS SOLD TO A MINOR AT THIS LOCATION. PERMIT SUSPENDED.

By order of the City of Brentwood Beer Board.

{Above text to be printed in red lettering, with top line approximately 1 ½ inches tall; middle lines approximately 1 inch tall; and bottom line approximately 1 inch tall.}

Beer Violations History by Name				
Name of Business	<u>Address</u>	<b>Date of Violation</b>	Suspension/Penalty	
55 South	7031 Executive Center Dr	2/27/2018	Paid \$2000 penalty	
Amoco Food Shop	7112 Moores Lane	9/8/1997	30 day probation	
B P Oil	7108 Moores Lane	4/23/1993	105 days	
B P Oil	158 Franklin Road	5/3/1993	4 months	
Brentwood Market & Deli	925 Franklin Road	5/18/1994	45 days	
Brick's Café & Bistro	330 Franklin Road	2/27/2018	Paid \$2000 penalty	
Brick's Café & Bistro	330 Franklin Road	4/4/2019	30 days with signs	
Brick's Café & Bistro - liquor	330 Franklin Road	8/8/2019	TBD	
Burger Fi	7010 Executive Center Drive	8/8/2019	TBD	
Canyon Café	1645 Westgate Circle	8/19/1999	30 days	
Chili's Grill & Bar	107 Creekside Crossing	12/28/2013	7 days with signs	
Chili's Grill & Bar	107 Creekside Crossing	4/4/2019	7 days with signs	
Chili's Grill & Bar	108 Creekside Crossing	8/8/2019	TBD	
Church Street Pub	7022 Church Street	8/19/2004	6 months	
(a/k/a The Pub or the Pac)				
City Café	330 Franklin Rd, Ste 250B	4/4/2019	7 days with signs	
Concord General Store	1101 Wilson Pike	5/18/1994	30 days	
Cozymel's Coastal Grill	1654 Westgate Circle	12/28/2013	7 days with signs	
Gulf Market	158 Franklin Road	2/19/1989	60 days	
H. G. Hill #21	235 Franklin Road	3/15/2002	Paid \$1500 penalty	
Hanabi Japanese Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty	
Jefferson's Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty	
Judge Bean's BBQ	7022 Church Street	12/28/2013	7 days with signs	
Kroger	330 Franklin Road	5/18/1994	45 days	
Kwik Sak	7116 Moores Lane	5/18/1994	45 days	
Kwik Sak	7116 Moores Lane	3/8/2002	30 days (new owner)	
Le Skewer	330 Franklin Rd, Ste 904D	4/4/2019	7 days with signs	
Little Bros Amoco	141 Franklin Road	3/5/1993	60 days	
Little Bros Amoco	141 Franklin Road	5/18/1994	120 days	
Little Bros Amoco	141 Franklin Road	3/15/2002	7 days with signs	
Local Taco	146 Pewitt Drive	2/27/2018	7 days with signs	
Local Taco	146 Pewitt Drive	4/4/2019	30 days with signs	

Ludlow & Prime	330 Franklin Rd, Ste 226B	4/4/2019	7 days with signs
Ludlow & Prime	330 Franklin Rd, Ste 226B	8/8/2019	TBD
Mapco Express	8009 Moores Lane	5/18/1994	45 days
Williams Express (formerly Mapco)			-
Mapco Express	8009 Moores Lane	8/19/1999	30 days
Williams Express (formerly Mapco)			
Mapco Express	8009 Moores Lane	5/20/2016	Paid \$1000 penalty
Williams Express (formerly Mapco)			
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	4/4/2019	10 days with signs
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	8/8/2019	TBD
Peter's Sushi	330 Franklin Rd, Ste 912D	8/8/2019	TBD
Piggly Wiggly	144 Wilson Pike	5/18/1994	45 days
Shogun Steakhouse	1648 Westgate Circle	8/19/1999	30 days
Sportsman Lodge	1640 Westgate Circle	8/19/1999	30 days
Star Market	120 Franklin Road	10/19/1984	30 day probation
Star Market	120 Franklin Road	4/4/1985	30 days
Stout Burgers and Beers	400 Centerview Drive	2/27/2018	Paid \$2500 penalty
The Smokey Cigar 2	1800 Carothers Pkwy, Ste 1	5/20/2016	Paid \$1000 penalty
Twin Peaks	1634 Galleria Boulevard	4/4/2019	7 days with signs

# TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: Chili's Grill & Bar
Address: 107 Creekside Crossing, Brentwood, TN 37027
Does this business wish to contest the charges described in the summons?
Yes No
If "no," please provide the following information (using additional pages if necessary):
(a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred  TABC Server permit training, company training, and the additional measures described in the attached Prehearing Memorandum  (b) Did the employee charged with selling beer to an underaged person complete all required training?
(c) Reasons the preventative measures failed, resulting in this violation  failure to follow company policy
(d) Any subsequent measures taken since the violation occurred to prevent future occurrences  YES, as detailed in the Prehearing Memorandum
For off-premises permit holders only: Is this business a participant in Tennessee's Responsible Vendor program and compliant with the program's requirements?
Yes No
Submitted by: (Print name and title) Well's Trompeter
Signature: XVVI Date: 10/4/19



615.850.8759 direct wells.trompeter@wallerlaw.com

October 4, 2019

#### VIA EMAIL

Ms. Kristen Corn City Attorney City of Brentwood 5211 Maryland Way Brentwood, TN 37027 kristen.corn@brentwoodtn.gov

Re: Case No. BBB-2019-09

Dear Ms. Corn:

I, along with Will Cheek, serve as counsel for Chili's Inc. d/b/a Chili's Bar & Grill ("Chili's") in the above-referenced matter. Enclosed is a Prehearing Memorandum, along with its exhibits, which we are submitting on behalf of Chili's for consideration by the City of Brentwood Beer Board in advance of the October 28, 2019 hearing.

Thank you for the opportunity to provide this information. Please let me know if you have any questions or difficulty accessing the materials.

Sincerely,

Wells Trompeter

**Enclosures** 

cc: Holly Earls (holly.earls@brentwoodtn.gov)

Will Cheek (will.cheek@wallerlaw.com)

### BEFORE THE CITY OF BRENTWOOD BEER BOARD

CITY OF BRENTWOOD,	)
Plaintiff,	)
v.	) Case No. BBB-2019-02
CHILI'S, INC.	)
d/b/a CHILI'S GRILL & BAR	)
107 Creekside Crossing	)
Brentwood, Tennessee 37027,	
Permittee.	) }

#### PREHEARING MEMORANDUM

Chili's, Inc. ("Chili's") provides this memorandum and supporting documentation for consideration by the Beer Board of the City of Brentwood when determining the appropriate disciplinary action to be taken as a result of an employee mistakenly but unlawfully selling beer to a person under the age of 21 at Chili's Grill & Bar located at 107 Creekside Crossing, in Brentwood, Tennessee ("Brentwood Chili's"). Because Chili's had appropriate training and preventative measures in place to prevent violations of the beer laws, and because Chili's has taken and will continue to take appropriate steps to prevent future violations, Chili's requests that the Beer Board impose no more than a two-week suspension with posted signs.

#### A. History and Prior Policies and Procedures

Chili's very much regrets having to appear before the Beer Board again so soon. To refresh the Beer Board regarding the background regarding the Brentwood Chili's and its policies and history, Chili's provides the following summary.

As a company, Chili's has long recognized a zero tolerance policy for sales to minors at all of its locations in Tennessee. Following a December 2013 sale to a minor, Chili's refocused

its efforts on training and policies regarding beer service and universal carding at the Brentwood Chili's and other Tennessee locations, customizing a more stringent carding policy and implementing a program to identify patrons with under-21 driver's licenses. The Brentwood Chili's requires secondary carding by managers for under-21 licenses and participates frequently in the BARS program (see Exhibit A for details on BARS). As discussed at the July 2019 Beer Board hearing, Jeff Bertoen, the manager at the Brentwood Chili's, terminated a long-term employee who was previously a manager when she failed to read an identification card at the appropriate time during a BARS exercise. There are signs posted at all point of sale terminals showing the year in which someone must have been born to serve alcohol.

Under the new program and focus of management and Chili's staff, the Brentwood Chili's went five and a half years without a sale to a minor; however, as the Beer Board is aware, a longtime bartender at the Brentwood Chili's served to a minor in April of 2019 and, despite her longevity with Chili's and favored status, was terminated immediately, consistent with Chili's zero-tolerance policy. As discussed at the July Beer Board meeting, the management at the Brentwood Chili's took the opportunity of that April incident to hold additional informal and formal meetings about the appropriate policies and procedures regarding carding and the handling of underage IDs, including the fact that there is absolutely no excuse not to hand a red box ID to a manager to check.

The Brentwood Chili's also purchased two ID scanning machines, also discussed at the last Beer Board meeting, both of which arrived right around the time of the sale at issue here and both of which are now in use.

#### B. Relevant Facts of the Incident

In the case of the August sale to a minor, the server had given his resignation on two weeks' notice and was working out those last two weeks. He had three days remaining in his notice period on the day of the sale. He did check the identification of the customer; however, it was a red box ID, and he failed to follow the policy of showing it to a manager or bringing the ID to the scanner. This failure was despite the fact that all Brentwood Chili's team members had been required to sign a form that showing understanding and acknowledgement of the policies regarding ID checks and underage sales at the start of each shift. The Brentwood Chili's has retained the signed forms, which include the birthdate on which a customer must have been born to serve, for over one month and will bring them for inspection by the Beer Board at the upcoming meeting. Consistent with Chili's policy, the server was of course terminated on the spot.

#### C. Future Remedial Steps

As stated above, consistent with Chili's policy, the server involved in the incident was terminated immediately. In addition to the measures in the attached Corrective Action Plan for Chili's Brentwood (Exhibit B), all of which Chili's implemented following the April 2019 sale addressed at the July 2019 Beer Board meeting, the Brentwood Chili's has put in place an additional policy that requires each server to enter the date of birth at the point of sale terminal each time he or she rings in an alcoholic drink ordered by a customer. This requires the server to actually stop and look closely at the ID and birthdate thereon before moving to the next task during a busy shift. That order then goes to the bartender to fill, and the manager on duty looks at the tickets being filled by the bartenders to ensure that the bartenders never fill an order without a birthdate on the ticket. An example of the daily sign-in sheet reflecting the new policy

and acknowledgement thereof by the servers is attached as Exhibit C. The new scanners, which arrived in August, are continued to be used as a backup to ensure that human errors do not slip through the cracks. All of this slows down efficiencies and makes the jobs of managers at the Brentwood Chili's more difficult; however, Chili's fully understands the importance of this issue and the value of the effort.

Chili's has considered additional radical measures in an effort to creatively tackle the problem going forward. As a part of those efforts, the Brentwood Chili's has considered allowing alcoholic drinks only to be purchased by customers at the bar and/or requiring that every single ID, rather than only those with red boxes or that look questionable, be checked by a manager upon the order of alcohol. Neither of those two policies is in place at the over 1,000 Chili's restaurants, and unfortunately they would not really work for Chili's customers from an efficiency or practicality perspective in practice.

In an effort to combat the situation that led to the sale at issue now, however, the Brentwood Chili's has decided to no longer continue to allow servers to be involved with the service or sale of alcohol for any period of time after their resignation submission. In this situation, the server only had three days remaining in his two-week notice period, and a person in that situation regrettably is not going to be as invested in the culture and enforcement of the practices and policies in place as someone who plans to continue working for and being a part of the organization going forward. As such, the Brentwood Chili's has decided to change its policy to have servers who have given their notices of resignation work their notice periods in roles that do not in any way involve the sale or service of alcohol, such as food runners or hosts. This policy change was implemented with the hope of avoiding having servers checking IDs for

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customers when they are no longer devoted to the culture of compliance that Chili's has worked to instill in the restaurant.

#### D. <u>Conclusion</u>

The April 2019 sale to a minor considered by the Beer Board in July was treated as its first violation. As such, Chili's is aware and acknowledges that the instant sale will be treated as a second violation. Because Chili's already had appropriate training and preventative measures in place at the time of the sale in August of 2019, and because Chili's promptly terminated the server involved with the sale and put in place even more additional corrective measures to ensure compliance with all beer laws going forward, Chili's respectfully requests that the Beer Board impose the alternative penalty of a two-week suspension and the posting of signs.

WALLER LANSDEN DORTCH & DAVIS, LLP

By: XW

Wells Trompeter (BPR # 30380)

William T. Cheek, III (BPR # 14787) Waller Lansden Dortch & Davis, LLP

511 Union Street, Suite 2700

Nashville, TN 37219

(615) 244-6380

(615) 244-6804 (facsimile)

Counsel for Chili's Grill & Bar

#### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing document has been sent via email on this 4th day of October, 2019, to the following:

Holly Earls City Recorder City of Brentwood 5211 Maryland Way Brentwood, TN 37027 holly.earls@brentwoodtn.gov

Kristen Corn, Esq. City Attorney kristen.corn@brentwoodtn.gov

aller

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# EXHIBIT A

Phone: 1-877-540-550

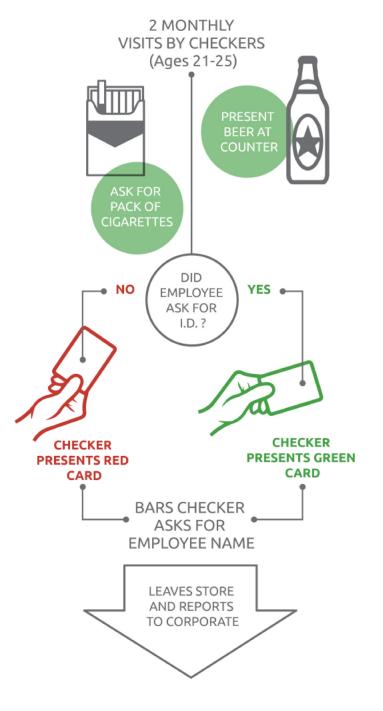
Email: customerservice@barsprogram.co

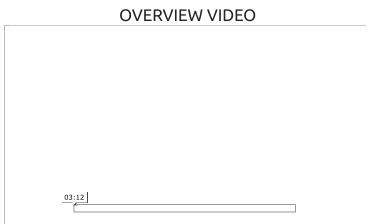


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### **How It Works**





The BARS Program has raised compliance training to an advanced level. We send our Checkers twice a month, aged 21-25, into client stores or restaurant locations to conduct mock purchases of cigarettes and/or beer. The purpose of this is to monitor the store employees, seeing if they ask for the customer's ID prior to quoting a price. If the ID is requested, the employee receives a Green Card. If not, a Red Card is given.

#### **BARS Program Procedure**

If a store has an age-verification device, we monitor if the store employees actually use the device. We partake in regular visits to ensure proper use of the Point-of-Sale (POS) system and age-verification devices.

After the visit, an email report is sent to the store's management. Visit results are archived in our password-protected reporting website. View sample reports.



# Contracts Contracts

CraftWorks

"We use BARS mainly as a means to identify restaurants where staff are not following protocol. We've always had great customer service from BARS and have received immediate responses to any concerns we may have had."

**BACK TO TOP** 

Contact Blog

Phone: 1-877-540-5500

Email: customerservice@barsprogram.com

The BARS® Program @1999-2016. Coding by W3N

# EXHIBIT B



#### **Corrective Action Plan Chili's Brentwood**

- Bartender Terminated on the spot
- All New applicants must have a Valid TABC license within 30 Days of hire.
- Managers lead shift communication on Responsible Alcohol Service procedures via Shift Meetings or Checkins, starting April 5<sup>th</sup>, 2019.
- Any "under 21" licenses approved by Manager after the TM has validated the Correct Date of Birth.
- Any Out of State licenses or Passports are approved by the Manager. Managers use the Official ID Handbook to verify Out of State IDs.
- Any questionable ID servers get Manager approval.
- Managers "spot check" throughout restaurant for guests that look under 30.
- We have hired "The Bars Program" to spot check servers numerous times a month to see if they card or not before serving a secret shopper guest an alcoholic beverage. Immediate termination of server if they do not card or card incorrectly. Those that do card correctly are celebrated to reward the correct behaviors.
- Digital calendar on the wall in the bar clearly states the proper birthdate to legally sell alcohol.
- We have been using Sign off Sheet that each server and bartender must sign each shift they work
  acknowledging their responsibilities are pertaining to checking ID's. It lists many of the bullet points listed
  here. We keep the binder of these monthly for the GM and Area Directors to verify that it is being done
  effectively.
- Point of Sale terminals show the correct year to serve. "Don't sell alcohol to anyone born before 19XX."
- We ID EVERYONE, EVERYDAY, AT ANYTIME, FOR ANY ALCOHOLIC BEVERAGE. We do not serve alcohol to any
  guest that does not have the proper valid identification. Explain to any disgruntled guest or regular WHY and
  get Manager involved with support if needed.
- Area Director performs random visits to validate that systems and procedures are being utilized properly.

# EXHIBIT C

### CHILI'S ALCOHOL PROCEDURES

BY SIGNING THIS DOCUMENT I AM STATING THAT I FULLY UNDERSTAND OUR I.D. CHECKING PROCEDURES.

PROCEDURES STATES THAT I WILL CARD EVERYONE. I WILL GET A MANAGER INVOLVED WITH EVERY TABLE WHO WISHES TO ORDER ALCOHOL AND CANNOT PROVIDE ME WITH A VALID I.D.

A VALID I.D. WILL BE A STATE ISSUED PICTURE IDENTIFICATION CARD THAT IS NOT EXPIRED, TAMPERED WITH AND CONFORMS TO ALL SPECIFICATIONS IN OUR I.D. CHECKING BOOK. I WILL GET A MANAGER INVOLVED WITH ANYONE WHO ATTEMPTS TO ORDER ALCOHOL WITH A TAMPERED OR QUESTIONABLE I.D.

I UNDERSTAND IT IS MY RESPONSIBILITY TO CARD EVERYONE WHO ORDERS ALCOHOL FROM ME, EVEN IF THEY HAVE AN ALCOHOLIC DRINK ALREADY.

- 1. Servers must bring all IDs with a minor red stripe to a manager for approval.
- 2. Servers must verify the validity of the ID by scanning all IDs in the scanning devices.
- 3. When ordering a drink in the computer, the server must ring the DOB (mmyy) as a modifier to the drink.

The bartender will not make any drink if it does not have the DOB modifier present.

FAILURE TO FOLLOW ANY OF THESE PROCEDURES WILL RESULT IN DISCIPLINARY ACTION LEADING UP TO AND INCLUDING TERMINATION. THE PERSON MUST HAVE BEEN BORN ON OR BEFORE TODAY'S DATE IN 1998. (see below)

Today's date: 08/29/2019

## Born On Date: 08/29/1998 (must be before this date)

	Permit exp. Date	Signature	Mgr Spot Checked
Heja Osman	12/22/2020	KeraCrien	<u></u>
Jessica Patterson	02/04/2020	YP	All and a second a
Michelle Ramsour	08/03/2023	Millamore	<u> </u>
Amye Bilbrey	12/09/2019	Amail Son	<i>r</i>
Nate Goodwin	10/16/2023	1,100	
Meshia Taylor	02/26/2024	10 .	
Heather Scott	09/08/2021	2000	***
Ethan Bell	07/09/2024	00100	367
on Williams	01/14/2024	D'HULL >	8
Shelby Greer	02/12/2024		
Gabriel Brown	07/09/2024	Felielle	
Nathan Hansel	02/26/2024		3

### TO THE BRENTWOOD BEER BOARD

To be submitted in advance of violation hearing

Business name: Chili's Grill & Bar
Address: 107 Creekside Crossing, Brentwood, TN 37027
Does this business wish to contest the charges described in the summons?
Yes No
If "no," please provide the following information (using additional pages if necessary):
(a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred
TABC Serve Permit training, plus company train
(b) Did the employee charged with selling beer to an underaged person complete all required training?
Yes No
(c) Reasons the preventative measures failed, resulting in this violation
Failure to follow company policy
(d) Any subsequent measures taken since the violation occurred to prevent future occurrences
Yes. Détails to follow.
<u>For off-premises permit holders only</u> : Is this business a participant in Tennessee's Responsible Vendor program and compliant with the program's requirements?
Yes No
Submitted by: (Print name and title) William T. Check TI  Signature: Date: 428/19



Wells Trompeter 615.850.8759 direct wells.trompeter@wallerlaw.com

July 9, 2019

#### VIA EMAIL

Ms. Kristen Corn City Attorney City of Brentwood 5211 Maryland Way Brentwood, TN 37027 kristen.corn@brentwoodtn.gov

Re: Case No. BBB-2019-02

Dear Ms. Corn:

I, along with Will Cheek, serve as counsel for Chili's Inc. d/b/a Chili's Bar & Grill ("Chili's") in the above-referenced matter. Enclosed is a Prehearing Memorandum, along with its exhibits, which we are submitting on behalf of Chili's for consideration by the City of Brentwood Beer Board in advance of the July 22, 2019 hearing.

Thank you for the opportunity to provide this information. Please let me know if you have any questions or difficulty accessing the materials.

Sincerely,

Wells Trompeter

#### **Enclosures**

cc: Holly Earls (holly.earls@brentwoodtn.gov)

Will Cheek (will.cheek@wallerlaw.com)

#### BEFORE THE CITY OF BRENTWOOD BEER BOARD

CITY OF BRENTWOOD,	)
Plaintiff,	)
v.	) Case No. BBB-2019-02
CHILI'S, INC.	)
d/b/a CHILI'S GRILL & BAR	)
107 Creekside Crossing	)
Brentwood, Tennessee 37027,	
Permittee.	)

#### PREHEARING MEMORANDUM

Chili's, Inc. ("Chili's") provides this memorandum and supporting documentation for consideration by the Beer Board of the City of Brentwood when determining the appropriate disciplinary action to be taken as a result of an employee mistakenly but unlawfully selling beer to a person under the age of 21 at Chili's Grill & Bar located at 107 Creekside Crossing, in Brentwood, Tennessee ("Brentwood Chili's"). Because Chili's had appropriate training and preventative measures in place to prevent violations of the beer laws, and because Chili's has taken and will continue to take appropriate steps to prevent future violations, Chili's requests that the Beer Board impose no more than a one-week suspension with posted signs.

#### A. History and Prior Policies and Procedures

As a company, Chili's has long recognized a zero tolerance policy for sales to minors at all of its locations in Tennessee. In December of 2013, the Brentwood Chili's had a sale to a minor and received a seven-day suspension as a penalty for that violation. Following that violation, Chili's refocused efforts on its training and policies regarding beer service and universal carding at this and other Tennessee locations, customizing a more stringent carding

policy and implementing a program to identify patrons with under-21 driver's licenses. The Brentwood Chili's requires secondary carding by managers for under-21 licenses and participates frequently in the BARS program (*see* Exhibit A for details on BARS). There are signs posted at all point of sale terminals showing the year in which someone must have been born to serve alcohol.

Also after the 2013 sale, Jeff Bertoen, the manager at the Brentwood Chili's, terminated a longer-term employee who was previously a manager when she failed to read an identification card at the appropriate time during a BARS exercise. In that instance, because she did not want to interrupt a guest's conversation, the employee poured a beer and planned to check the identification card before placing it in front of the guest. Because the intent to serve was present, Mr. Bertoen made the swift and correct decision to terminate her employment.

Under the new program and focus of management and Chili's staff, the Brentwood Chili's went five and a half years without a sale to a minor. As such, under the Brentwood Beer Board Penalty Guidelines, the instant violation should be treated as a first violation for purposes of any penalty imposed.

#### B. Relevant Facts of the Incident

The Chili's employee involved in the April 2019 sale to a minor, Jill Kleeberg, had been a bartender with Chili's for 21 years. Ms. Kleeberg was well liked by all customers and staff. She had a nephew killed by a drunk driver, which resulted in her being typically very cautious regarding alcohol service. Ms. Kleeberg looked at the customer's driver's license, but misread the date to be 1995, rather than 1998 or 1999. She then failed to follow the policy of having a manager double check the driver's license whenever it has a red box. Despite her longevity with Chili's and her favored status among regular customers, Ms. Kleeberg was terminated

immediately, consistent with the zero tolerance policy at Chili's. Because the policy is in place and has been for years, Ms. Kleeberg knew she would have to be terminated and did not argue. Regular customers from Chili's attended Ms. Kleeberg's criminal court hearing to show their support, and her case has been deferred.

Due to the standing and long history of the beloved veteran bartender, this incident has caused a cultural shift at the Brentwood Chili's. Every staff member understands the severity of serving to minors and that all Chili's policies apply to them without exception, no matter who they are. Since April, Chili's management and staff have been speaking frequently during both formal and informal team meetings about the appropriate policies and procedures regarding carding and the handling of underage identification cards, including the fact that there is absolutely no excuse not to hand a red box ID to a manager to check.

#### C. <u>Future Remedial Steps</u>

As stated above, consistent with Chili's policy, the bartender involved in the incident was terminated on the spot. As outlined in the attached Corrective Action Plan for Chili's Brentwood (Exhibit B), Chili's has also implemented new, more stringent measures and has, where relevant, worked to reiterate prior policies. Specifically, the Red Box Carding program memorandum (Exhibit C) is being distributed to each server and bartender. Additionally, there is a sign off sheet that each server and bartender must sign each shift they work acknowledging their responsibilities pertaining to checking identification. Managers are also leading shift communication on responsible alcohol service procedures via shift meetings or check-ins, and the Chili's area director is performing random visits to validate that systems and procedures are being utilized properly.

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Additionally, Mr. Berteon understands the severity of the incident and that, although he is

an excellent manager, avoiding service to minors at all costs is a top priority for Chili's and that

mistakes in that regard will not be tolerated now or at any point in the future. As such, he has

redoubled his efforts at training, retraining, and oversight of all managers, servers, and

bartenders.

D. <u>Conclusion</u>

Because more than five years have passed since Chili's last violation, the Beer Board

should treat the violation at issue as a first violation. Because Chili's already had appropriate

training and preventative measures in place at the time of the sale in April of 2019, and because

Chili's promptly terminated the bartender involved with the sale and put together a corrective

action plan to ensure compliance with all beer laws going forward, Chili's respectfully requests

that the Beer Board impose the alternative penalty of one week suspension and the posting of

signs.

WALLER LANSDEN DORTCH & DAVIS, LLP

Bv:

Wells Trompeter (BPR # 30380)

William T. Cheek, III (BPR # 14787)

Waller Lansden Dortch & Davis, LLP

511 Union Street, Suite 2700

Nashville, TN 37219

(615) 244-6380

(615) 244-6804 (facsimile)

Counsel for Chili's Grill & Bar

4827-0045-2508.2

4

36

### **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the foregoing document has been sent via email on this 9th day of July, 2019, to the following:

Holly Earls City Recorder City of Brentwood 5211 Maryland Way Brentwood, TN 37027 holly.earls@brentwoodtn.gov

Kristen Corn, Esq. City Attorney kristen.corn@brentwoodtn.gov

## EXHIBIT A

Phone: 1-877-540-550

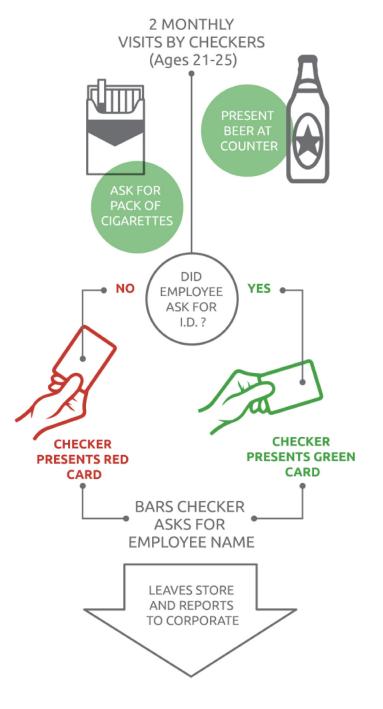
Email: customerservice@barsprogram.co

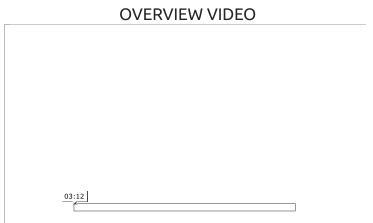


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### **How It Works**





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### Contracts Contracts

CraftWorks

"We use BARS mainly as a means to identify restaurants where staff are not following protocol. We've always had great customer service from BARS and have received immediate responses to any concerns we may have had."

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Contact Blog

Phone: 1-877-540-5500

Email: customerservice@barsprogram.com

The BARS® Program @1999-2016. Coding by W3N

# EXHIBIT B



#### **Corrective Action Plan Chili's Brentwood**

- Bartender Terminated on the spot
- All New applicants must have a Valid TABC license within 30 Days of hire.
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  get Manager involved with support if needed.
- Area Director performs random visits to validate that systems and procedures are being utilized properly.

# EXHIBIT C

#### MEMORANDUM

To: Ms. Michele Bibb, Regional Licensing Manager

Mr. Jeff Bertoen, General Manager

Mr. Joshua Neufeld

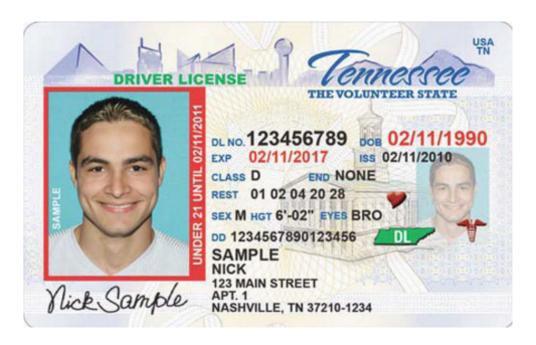
From: William T. Cheek, III

**Date:** June 7, 2019

**Subject:** RED BOX CARDING

This memorandum updates Red Box Carding procedures for the Brentwood Chili's Bar & Grill.

Under 21 drivers' licenses have a bold red box around the photo. We call these "Red Box IDs." Here is a sample Red Box ID.



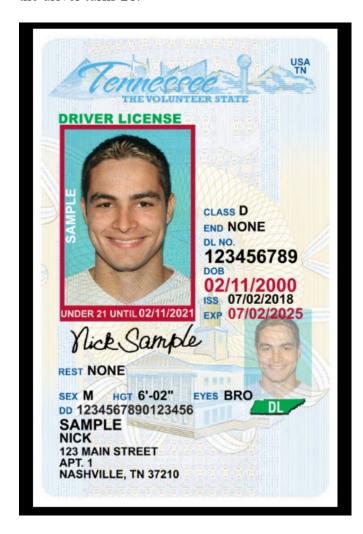
Under 21 Tennessee drivers' licenses have a defect. Many Under 21 licenses do not expire when the driver turns 21. Under 21 licenses can be valid for years after the driver turns 21.

{4832-9152-7324.1}

Servers are often jaded and treat Red Box IDs like any other ID, ignoring the fact that the patron could be under the legal drinking age.

Servers should be retrained to place additional scrutiny on Red Box IDs. Keep in mind that most confidential informants working for the police, beer boards, or ABC will be carrying a Red Box ID, which clearly indicates that the confidential informant is under the age of 21.

July 2018, Tennessee introduced a vertical driver's license issued to anyone under 21 that obtains a driver's license after July 1, 2018. The vertical driver's license also contains a Red Box with the under 21 date. Problem is, the vertical driver's license also does not expire when the driver turns 21.



Nick's ID will be valid for over four years after he turns 21, unless he replaces it after he turns 21.

{4832-9152-7324.1}

#### **RED BOX CARDING**

### The following are recommended steps for effective age identification for Red Box IDs:

- 1. Before reading an ID, all servers must look patrons in the eye and ask "are you over 21?" Look for signs of nervousness that might suggest the patron is under age. Law enforcement officers may avoid answering the question, which should be a red flag.
- 2. If a server is presented a Red Box ID, turn the driver's license sideways. In the red box, the ID will read "Under 21 until \_\_\_\_\_." The blank is the date that the driver turns 21. There is no math to do. If the date in the red box is before today's date, the patron is OVER 21. If the date in the red box is after today's date, the patron is UNDER 21.
- 3. If the patron is over 21, examine the photo, height and eye color to ensure that the person has presented their own license.
- 4. Servers do not have authority to serve anyone with a Red Box ID. If the server believes that the patron is over the age of 21, the server should ask the patron to wait for a manager. The server may explain that the patron has an under 21 driver's license, which is why the ID must be verified.
- 5. The manager should turn the driver's license sideways to inspect the date to ensure the patron is over the age of 21.

Double checking the ID for under 21 drivers' licenses significantly decreases the chances that an establishment will serve a minor. This includes confidential informants acting on behalf of the ABC, police, or beer boards.

Thanks. Will.

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

Submitted by: Holly Earls, Administration

**Department:** Administration

### **Information**

### **Subject**

Beer Law Violation Hearing - Ludlow & Prime, 330 Franklin Rd, Ste 226B

### **Background**

In an operation carried out by the Tennessee Alcoholic Beverage Commission, an underage informant purchased beer at Ludlow & Prime on August 8, 2019. The Brentwood Beer Board is empowered to take action against the restaurant for violating Tennessee law and/or the Brentwood Municipal Code.

A summons (copy attached) was served on the manager of Ludlow & Prime on September 5, 2019, requiring an appearance before the Beer Board on October 28, 2019 at 7:00 p.m. following the City Commission meeting. A suggested procedural format used in previous Beer Board proceedings is also attached. A questionnaire was received from the permit holder indicating that the permit holder does not wish to contest the charges. It also includes documentation showing measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences.

Since Ludlow & Prime is not contesting the charges, there is no need for an evidentiary hearing in this matter. To supplement the documentation provided to the City, representatives may also make statements to the Beer Board at the October 28 hearing. At the conclusion of the hearing, the Beer Board will then discuss and vote upon the appropriate penalty, if any, to be imposed.

For the sale of beer to a minor at this location, the Beer Board may suspend the beer permit. (If a permit holder has committed at least two violations within a 12-month period, the Beer Board may permanently revoke the beer permit.) At the time a suspension or revocation is imposed, state law authorizes the Beer Board to offer the permit holder the alternative of paying a civil penalty in lieu of the suspension or revocation. For the offense of selling beer to a minor, the civil penalty may not exceed \$2,500. If a civil penalty is offered as an alternative, a permit holder must pay the penalty within seven days; otherwise, the suspension or revocation will go into effect.

Ludlow & Prime had a previous violation on April 4, 2019. The Beer Board issued a penalty of a seven-day suspension and required Ludlow & Prime to post signs alerting its

customers of the suspension.

In 2002, the Beer Board adopted guidelines for penalties to be imposed when beer permit holders violate the beer laws. Those guidelines are also attached. The guidelines are intended to provide for consistency in the way beer law violations are handled, although the Beer Board has discretion to impose penalties other than those outlined in the guidelines.

Finally, when the sale of beer for on-premises consumption results in a suspension or revocation by a local beer board, state law requires that notification of the beer board's action be sent by certified mail to the Tennessee Alcoholic Beverage Commission (ABC). The ABC may then take further action against the permit holder.

Please contact the City Attorney if you have questions about this matter.

### **Staff recommendation**

### **Attachments**

Hearing Format
Summons & Regulatory Citation
Penalty Guidelines
Beer Violations History
August 2019 Questionnaire
April 2019 Questionnaire

### BRENTWOOD BEER BOARD

### October 28, 2019 Case No. BBB-2019-10

### Violation Hearing - Procedural Format Ludlow & Prime, 330 Franklin Rd, Ste 226B

- 1. Chairman calls case number and permit holder's name: Case No. BBB-2019-10, Ludlow & Prime.
- 2. Chairman asks permit holder's representative to step forward and identify him/herself.
- 3. Chairman reads the charges against the permit holder: The Chief of Police and the City Manager of the City of Brentwood have brought the following charges: On the 8<sup>th</sup> day of August, 2019, your employee unlawfully sold beer to a person under the age of 21 years at Ludlow & Prime, located at 330 Franklin Rd, Ste 226B.
- 4. Chairman states: In documents filed with the Beer Board, Ludlow & Prime has indicated that it does not wish to contest the charges brought against it. We have also received documentation of measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences. Do you have any further statements you wish to make to the Beer Board that related to this matter?
- 5. Following the representative's statement (if any) the chairman and other members of the Beer Board (upon being recognized by the chairman) may ask questions of the representative.
- 6. Following questions and discussion by the Beer Board members, any member may move to impose a penalty (or that no penalty be imposed.) The penalty may be based on the penalty guidelines adopted by the Beer Board, or it may deviate from the guidelines at the Beer Board's discretion. A motion to suspend or revoke a permit should state the date on which the suspension or revocation is to be effective. Upon a second to the motion and any further discussion, a vote is taken on the motion. The motion passes if a majority of the board members present and voting vote for the motion.

BEFORE THE BEER BOARD FOR THE CITY OF BRENTWOOD, TENNESSEE

NOTICE OF HEARING ON BEER LAW VIOLATIONS

TO: Tim Kohler (or current manager)

Ludlow & Prime

330 Franklin Rd, Ste 226B

Brentwood, TN 37027

You are hereby summoned to appear before the Beer Board for the City of Brentwood,

Tennessee on October 28, 2019 at 7:00 p.m. following the City Commission meeting, at Brentwood

City Hall, 5211 Maryland Way, 2<sup>nd</sup> Floor Commission Chambers, Brentwood, Tennessee to then and

there show cause, if any you have, why the beer permit of Ludlow & Prime at 330 Franklin Rd, Ste

226B, Brentwood, Tennessee, should not be suspended or why other disciplinary action should not be

taken by said Beer Board for the following reasons, to wit:

On the 8th day of August, 2019, your employee or agent, Andrew Converse, unlawfully sold beer

to a person under the age of twenty-one (21) years at Ludlow & Prime at 330 Franklin Rd, Ste 226B,

within the corporate limits of the City of Brentwood, Tennessee, contrary to T.C.A. §57-5-301(a). Such

unlawful sale of beer constitutes grounds for beer permit suspension under T.C.A. §57-5-108.

At the hearing referenced above, you are entitled to be represented by an attorney of your choice.

These proceedings are initiated at the request of the Chief of Police and the City Manager of the City of

Brentwood, pursuant to the powers and duties assigned to them under the Charter of the City of

Brentwood.

KIRK BEDNAR

City Manager

JEFF HUGHES

Chief of Police

KRISTEN L. CORN

City Attorney

50

Case No. BBB-2019-10

### CERTIFICATE OF SERVICE

I here	eby cer	tify that	a true and	exac	et co	py of the	he foregoing	notice has	been ser	ved	by h	and
denvery upor	n 11m i	Conier (o	r current n	nanag	ger	/ / M /(	04/11/					),
c/o Ludlow	& Pri	me, 330	Franklin	Rd,	Ste	226B,	Brentwood,	Tennessee	37027,	on	this	the
5-14	day of	Septemb	er 2019									

Sgh S. Perns

Brentwood Police Department

13822



TENNESSEE ALCOHOLIC BEVERAGE COMMISSION
500 James Robertson Pkwy, Davy Crockett Twr, 3<sup>rd</sup> Floor; Nashville, TN 37243-0755 PHONE: (615) 741-1602

### REGULATORY CITATION

THE NUMBER OF VIOLATIONS ON THIS RI	EGULATORY CITATION IS (TOTAL)= (MAX. 5)
THE UNDERSIGNED BEING DULY	SWORN UPON HIS/HER OATH DEPOSES THAT:
ON THE DAY OF LUG , 20 19	330 Franklin RN CI 19-037
PERMITEE: Ludlow + Prime ADI	DRESS
CITY: Brentwood IN COUNTY William	VSD ZIP: 370 J PHONE: (415-942-5907)
PERMIT NUMBER: LODEST EXPIRATION DATE:	2.11-20
SOD35Daforesaid did then and th	ERE COMMIT THE FOLLOWING OFFENSE(S):
No. of Counts	No. of Counts
Sale of Alcoholic Beverage/Beer to Minor-\$1,500 TCA\$ 57-4-203(b)(1)(A) or (B); 57-3-406(d)	Employing Persons to Dispense Alcoholic Beverages W/O a Permit TCA§ 57-4-203(h); 57-3-204(4)(c)- <u>\$150.00</u>
Minor in Possession TCA§ 57-4-203(b)(2)(A)- §1,500	Failure to Timely Renew TCA§57-3-605-\$150 (Non-Resident); 57-3-213(a)(b)-\$350.00 (Retail), \$150 (Winery or
Sell/Furnishing Alcoholic Beverage to Visibly \$1,500 Intoxicated Person TCA§57-4-203(c)(1); 57-3-406(c)	Direct Shipper); 57-4-201(a)- <u>\$350 (LBD)—(Circle One)</u> On Premises Sale By Bottle Restricted Rule #0100-103(8) TCA§57-4-203(e)(1)- <u>\$250.00</u>
Failure to Properly Display Permit in a Conspicuous Place TABC Rule #0100-1-03(17) - \$200.00	Hours of Sale Violation TCA§57-4-203(d); 57-3-406(e) Rule #0100-103(2); 0100-0313(4)- <u>\$750.00</u>
Failure to Post "Pregnancy Warning "TCA§ 57-1-211 - \$150.00	Purchasing Alcoholic Beverages From Other Than A Licensed Wholesaler TCA§57-3-404 et seq\$300/bottle
Other	Other
Other	Other
NARRATIVE: During a minor compliance sold a Bud Light to an underage ope check ID. SA Phillips witness	
SPECIAL AGENT/REGULATORY OFFICER/ISSUING PERSONNEL	believe and does believe, that he person/establishment named above committed the of 20
If you wish to contest this Regulatory Citation and the violation(s) contained following address: 500 James Robertson Pkwy, Davy Crockett Tower, 3 <sup>rd</sup>	If you choose to settle this Regulatory Citation without penalty amount no later than twenty (20) calendar days from the citation date listed above, therein you may do so by contacting ABC by phone at 615-741-1602 or by mail at the Floor, Nashville, TN 37243-0755, within 20 calendar days of receipt. This citation can vequesting a hearing by phone or mail. Failing to satisfy this citation may result in e suspension and/or revocation of your TABC permit.
I understand the above police, and my signature below is an acknowledge	ement of my understanding, and not an admission of guilt.
Signature of Recipient/Authorized Agent of Permitee	Recipient's Name and Title (PRINT)
IF MAILED: Date Mailed: Mailed by: Initials:	Printed Name:
ADMISSION OF GUILT:	
imposed, as noted above, and in the amount of \$ (by busin	your guilt as to the violation(s) noted above and the payment of the total civil penalty ess check, casher's check or money order [no personal checks or cash accepted]). uilt hereby waving any and all rights to a TABC administrative hearing and/or appeals.
Signature of Authorized Agent of Permitee or Permitee Date	Authorized Agent of Permitee or Permitee's Name and Title (PRINT)

STATE OF TENNESSEE UNIFORM CITATION	No. 2401	
COURT DATE AGENCY	LD NO	
COMPLAINT - AFFIDAVIT DOS DE DO DOS MOTHER ABC	TN0191800	1
NAME (FIRST)  NAME (FIRST)  AND LEW  ADDRESS 350   SOMBAS LANK	SEAT BELT	SEX M
STATE ZIP CODE  THOMESON STATE  CLASS/TYPE LICENSE  STATE  ZIP CODE  37179  EXPIRATION DAT  MO. DAY YR  82 84 2	4	
V OWNED LEASED NAME ADDRESS  CARRIER	☐ MC ☐ CMV ☐ ACCIDENT	HAZ MAT
1 DID UNLAWFULLY OPERATE/PARK A MOTOR VEHICLE: C MAKE MODEL YEAR COLOR LIGENSE PLATE NUMBER	STATE Y	AR
UPON STREET/HIGHWAY   S.R. #   TRAVEL DIR   M.M. #   CITY/COUNTY / HIGHWAY	TYPE 12-L AREA BUSINE	22
LOCALE UPON STREET/HIGHWAY S.R. # TRAVEL DIR M.M. # CITY/COUNTY HIGHWAY		
AFORESAID DID THEN AND THERE COMMIT THE FOLLOWING OFFENSE		
D2 RECKLESS DRIVING 20 DUI BAC 103 REGISTRATION LAW 103 TRAFFIC CONTROL DEVICE 22 REV/SUS/CAN DL 393 CHILD RESTRAINT OTHER:	OVERWEIGHT AXLE	
N T.C.A. 57-4-203 ORDINANCE: JALLE VO MIDIOR		
NA AN UNDER 21 YOA MENDR A BOUTLE OF BUD LIGHT BEER	DURRENT A M	
R CONSLIGHTCE CHECK REDIC CONDICITED OF BRIGHT WOOD, THE MEN A THE SIZE WAS WIBTURSSED BY SPECIAL AGENT JOSEPH PHE I V E		
THE UNDERSIGNED FURTHER STATES THAT HE/SHE HAS JUST AND REASONABLE GROUNDS TO BELIEVE AN NAMED ABOVE COMMITTED THE OFFENSE HEREIN SET FORTH, CONTRARY TO LAW	C	ERSON
F	NAME (PRINT) BADGE	EAD NO
HAVING BEEN DULY SWORN, I DO HEREBY ATTEST THAT THE ABOVE IS A TRUE AND COMPLETE COPY OF THE INFORMATION CONTAINED THEREIN IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE.  SWORN TO AND SUBSCRIBED BEFORE ME THIS GHE DAY TUXLED	HE ORIGINAL CITATION, AND TH	ATTHE
THERFORE, COMMANDED IN THE NAME OF THE STATE FOREWITH TO ARREST	OVE CHARGE  LULT WITH	nson
SIGNATURE OF OFFICER JUDGE/CLERK/MAGISTRATE FOR	COUNT	Y /
COURT IN THE 2 JUVENILE COURT	BREWWOOD TKUKEN	/NO
NOTICE: FAILURE TO APPEAR IN COURT ON THE DATE ASSIGNED BY THIS CITATION OR AT THE STATION FOR BOOKING AND PROCESSING WILL RESULT IN YOUR ARREST FOR A SEPARATE CRIM IS PUNISHABLE BY A JAIL SENTENCE OF ELEVEN(11) MONTHS AND TWENTY-NINE (29) DAYS AND TWO THOUSAND FIVE HUNDRED DOLLARS (\$2.500).	MINAL OFFENSE WHICH	) EAM
I UNDERSTAND THE ABOVE NOTICE, AND THAT MY SIGNATURE IS NOT AN ADMISSION OF GUILT.		
SF-0152 REV 6-07 COURT COPY	BL	ER-32

### BRENTWOOD BEER BOARD PENALTY GUIDELINES (Adopted April 22, 2002)

The following guidelines are intended to provide standards to the Brentwood Beer Board in imposing penalties for violations of state or local beer laws and regulations in a fair, reasonable and consistent manner. These guidelines are not intended to dictate the penalty to be imposed, but rather to provide guidance to the members of the Board in their decisions. For each violation heard by the Beer Board, the Board will continue to have complete discretion to exercise any and all powers granted by state law and local ordinance. In each case, the Board may agree that a greater or lesser penalty should be imposed due to aggravating or mitigating circumstances.

In applying the penalties below, it is suggested that if no violations have occurred within the previous three years, the incident will be treated as a first violation. The "alternative" penalties set forth below would be allowed only if the Beer Board deems that the permit holder had appropriate training and/or other preventative measures in place to prevent violations of the beer laws, and that appropriate steps will be taken to prevent future violations. As a condition of the alternative penalty, the Beer Board may require the permit holder to submit documentation regarding training programs in place. It is suggested that the penalty period begin one week following the Beer Board's decision, in order to provide time for the permit holder to comply with the conditions of the alternative penalty.

	<u>Penalty</u>	<u>Alternative</u>
First violation	30 day suspension	One week suspension/post signs*
Second violation	45 day suspension	Two week suspension/post signs*
Third violation	60 day suspension	No alternative
Fourth violation	Revocation**	No alternative

<sup>\*</sup> See attached wording and specifications for sign to be posted at each entrance and on each beer cooler door.

Note: At the time of adoption of these guidelines, Tennessee law also provided that the Beer Board may offer a permit holder the alternative of paying a monetary penalty of up to \$1,500 for the sale of beer to a minor, or up to \$1,000 for other violations. The maximum penalty for the sale of beer to a minor was subsequently increased to \$2,500. However, the Tennessee General Assembly also created a "Responsible Vendor" program for off-premises beer permit holders. The permit of an off-premises permit holder who complies with this program may not be suspended or revoked. However, a monetary penalty not to exceed \$1,000 may be imposed on a "Responsible Vendor" for the sale of beer to a minor or any other offense.

<sup>\*\*</sup> In order to impose revocation, there must be at least two violations within a 12-month period.

### NO BEER SALES

# BEER WAS SOLD TO A MINOR AT THIS LOCATION. PERMIT SUSPENDED.

By order of the City of Brentwood Beer Board.

{Above text to be printed in red lettering, with top line approximately 1 ½ inches tall; middle lines approximately 1 inch tall; and bottom line approximately 1 inch tall.}

Beer Violations History by Name					
Name of Business	<u>Address</u>	<b>Date of Violation</b>	Suspension/Penalty		
55 South	7031 Executive Center Dr	2/27/2018	Paid \$2000 penalty		
Amoco Food Shop	7112 Moores Lane	9/8/1997	30 day probation		
B P Oil	7108 Moores Lane	4/23/1993	105 days		
B P Oil	158 Franklin Road	5/3/1993	4 months		
Brentwood Market & Deli	925 Franklin Road	5/18/1994	45 days		
Brick's Café & Bistro	330 Franklin Road	2/27/2018	Paid \$2000 penalty		
Brick's Café & Bistro	330 Franklin Road	4/4/2019	30 days with signs		
Brick's Café & Bistro - liquor	330 Franklin Road	8/8/2019	TBD		
Burger Fi	7010 Executive Center Drive	8/8/2019	TBD		
Canyon Café	1645 Westgate Circle	8/19/1999	30 days		
Chili's Grill & Bar	107 Creekside Crossing	12/28/2013	7 days with signs		
Chili's Grill & Bar	107 Creekside Crossing	4/4/2019	7 days with signs		
Chili's Grill & Bar	108 Creekside Crossing	8/8/2019	TBD		
Church Street Pub	7022 Church Street	8/19/2004	6 months		
(a/k/a The Pub or the Pac)					
City Café	330 Franklin Rd, Ste 250B	4/4/2019	7 days with signs		
Concord General Store	1101 Wilson Pike	5/18/1994	30 days		
Cozymel's Coastal Grill	1654 Westgate Circle	12/28/2013	7 days with signs		
Gulf Market	158 Franklin Road	2/19/1989	60 days		
H. G. Hill #21	235 Franklin Road	3/15/2002	Paid \$1500 penalty		
Hanabi Japanese Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty		
Jefferson's Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty		
Judge Bean's BBQ	7022 Church Street	12/28/2013	7 days with signs		
Kroger	330 Franklin Road	5/18/1994	45 days		
Kwik Sak	7116 Moores Lane	5/18/1994	45 days		
Kwik Sak	7116 Moores Lane	3/8/2002	30 days (new owner)		
Le Skewer	330 Franklin Rd, Ste 904D	4/4/2019	7 days with signs		
Little Bros Amoco	141 Franklin Road	3/5/1993	60 days		
Little Bros Amoco	141 Franklin Road	5/18/1994	120 days		
Little Bros Amoco	141 Franklin Road	3/15/2002	7 days with signs		
Local Taco	146 Pewitt Drive	2/27/2018	7 days with signs		
Local Taco	146 Pewitt Drive	4/4/2019	30 days with signs		

Ludlow & Prime	330 Franklin Rd, Ste 226B	4/4/2019	7 days with signs
Ludlow & Prime	330 Franklin Rd, Ste 226B	8/8/2019	TBD
Mapco Express	8009 Moores Lane	5/18/1994	45 days
Williams Express (formerly Mapco)			
Mapco Express	8009 Moores Lane	8/19/1999	30 days
Williams Express (formerly Mapco)			
Mapco Express	8009 Moores Lane	5/20/2016	Paid \$1000 penalty
Williams Express (formerly Mapco)			
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	4/4/2019	10 days with signs
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	8/8/2019	TBD
Peter's Sushi	330 Franklin Rd, Ste 912D	8/8/2019	TBD
Piggly Wiggly	144 Wilson Pike	5/18/1994	45 days
Shogun Steakhouse	1648 Westgate Circle	8/19/1999	30 days
Sportsman Lodge	1640 Westgate Circle	8/19/1999	30 days
Star Market	120 Franklin Road	10/19/1984	30 day probation
Star Market	120 Franklin Road	4/4/1985	30 days
Stout Burgers and Beers	400 Centerview Drive	2/27/2018	Paid \$2500 penalty
The Smokey Cigar 2	1800 Carothers Pkwy, Ste 1	5/20/2016	Paid \$1000 penalty
Twin Peaks	1634 Galleria Boulevard	4/4/2019	7 days with signs

### TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: Ludlow & Prime	
Address: 330 Franklin Rd, Ste 226B, Brentwood,	TN 37027
Does this business wish to contest the charges desc	ribed in the summons?
Yes No	
If "no," please provide the following information (	using additional pages if necessary):
(a) Description of the employee training progr to prevent violations of the beer laws before	e the violation occurred
the dedicate apiet daily is  partenders this evaluate of identifying  endivedices it it have companies  (b) Did the employee charged with selling  required training?	of thaining far all selvers and edated, sefore any ball of alcahol.  The all inderaged induvdials and instruction for the series are supposed beer to an underaged person complete all alcaholicates.
(c) Reasons the preventative measures failed, in the past of the past of the indexage indusposate. he	resulting in this violation  The employee he failed It was  did not follow one protocol.
(d) Any subsequent measures taken since occurrences	the violation occurred to prevent future
For off-premises permit holders only: Is this bus Vendor program and compliant with the program	iness a participant in Tennessee's Responsible s requirements?
Yes No	
Submitted by: (Print name and title)EliM. Germa)	n , Assistant General Manager
Signature: If GUMMS	

### TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: Ludlow & Prime	
Address: 330 Franklin Rd, Ste 226B, Brentwood,	TN 37027
Does this business wish to contest the charges desc	ribed in the summons?
Yes No	
If "no," please provide the following information (	using additional pages if necessary):
(a) Description of the employee training progr to prevent violations of the beer laws before	e the violation occurred
the dedicate apiet daily is  partenders this evaluate of identifying  endivedices it it have companies  (b) Did the employee charged with selling  required training?	of thaining far all selvers and edated, sefore any ball of alcahol.  The all inderaged induvdials and instruction for the series are supposed beer to an underaged person complete all alcaholicates.
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(d) Any subsequent measures taken since occurrences	the violation occurred to prevent future
For off-premises permit holders only: Is this bus Vendor program and compliant with the program	iness a participant in Tennessee's Responsible s requirements?
Yes No	
Submitted by: (Print name and title)EliM. Germa)	n , Assistant General Manager
Signature: If GUMMS	

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

Submitted by: Holly Earls, Administration

**Department:** Administration

### **Information**

### **Subject**

Beer Law Violation Hearing - Pei Wei Asian Diner, LLC, 101 Creekside Crossing, Ste 1800

### **Background**

In an operation carried out by the Tennessee Alcoholic Beverage Commission, an underage informant purchased beer at Pei Wei Asian Diner on August 8, 2019. Further, the employee selling the beer was under the age of eighteen (18) years old. The Brentwood Beer Board is empowered to take action against the restaurant for violating Tennessee law and/or the Brentwood Municipal Code.

A summons (copy attached) was served on the manager of Pei Wei Asian Diner on September 4, 2019, requiring an appearance before the Beer Board on October 28, 2019 at 7:00 p.m. following the City Commission meeting. A suggested procedural format used in previous Beer Board proceedings is also attached. A questionnaire was received from the permit holder indicating that the permit holder does not wish to contest the charges. It also includes documentation showing measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences.

Since Pei Wei Asian Diner is not contesting the charges, there is no need for an evidentiary hearing in this matter. To supplement the documentation provided to the City, representatives may also make statements to the Beer Board at the October 28 hearing. At the conclusion of the hearing, the Beer Board will then discuss and vote upon the appropriate penalty, if any, to be imposed.

For the sale of beer to a minor at this location, the Beer Board may suspend the beer permit. (If a permit holder has committed at least two violations within a 12-month period, the Beer Board may permanently revoke the beer permit.) At the time a suspension or revocation is imposed, state law authorizes the Beer Board to offer the permit holder the alternative of paying a civil penalty in lieu of the suspension or revocation. For the offense of selling beer to a minor, the civil penalty may not exceed \$2,500. If a civil penalty is offered as an alternative, a permit holder must pay the penalty within seven days; otherwise, the suspension or revocation will go into effect.

Pei Wei Asian Diner had a previous violation on April 4, 2019. The Beer Board issued a penalty of a ten-day suspension and required Pei Wei Asian Diner to post signs alerting its customers of the suspension.

In 2002, the Beer Board adopted guidelines for penalties to be imposed when beer permit holders violate the beer laws. Those guidelines are also attached. The guidelines are intended to provide for consistency in the way beer law violations are handled, although the Beer Board has discretion to impose penalties other than those outlined in the guidelines.

Finally, when the sale of beer for on-premises consumption results in a suspension or revocation by a local beer board, state law requires that notification of the beer board's action be sent by certified mail to the Tennessee Alcoholic Beverage Commission (ABC). The ABC may then take further action against the permit holder.

Please contact the City Attorney if you have questions about this matter.

### **Staff recommendation**

### **Attachments**

Hearing Format
Summons & Regulatory Citation
Penalty Guidelines
Beer Violations History
August 2019 Questionnaire
April 2019 Questionnaire

### BRENTWOOD BEER BOARD

### October 28, 2019 Case No. BBB-2019-11

### Violation Hearing - Procedural Format Pei Wei Asian Diner, LLC, 101 Creekside Crossing, Ste 1800

- 1. Chairman calls case number and permit holder's name: Case No. BBB-2019-11, Pei Wei Asian Diner, LLC.
- 2. Chairman asks permit holder's representative to step forward and identify him/herself.
- 3. Chairman reads the charges against the permit holder: The Chief of Police and the City Manager of the City of Brentwood have brought the following charges: On the 8<sup>th</sup> day of August, 2019, your employee unlawfully sold beer to a person under the age of 21 years at Pei Wei Asian Diner, LLC, located at 101 Creekside Crossing, Ste 1800. Further, the employee selling the beer was under the age of eighteen (18) years old in violation of state law and Brentwood Municipal Code 6-62.
- 4. Chairman states: In documents filed with the Beer Board, Pei Wei Asian Diner, LLC has indicated that it does not wish to contest the charges brought against it. We have also received documentation of measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences. Do you have any further statements you wish to make to the Beer Board that related to this matter?
- 5. Following the representative's statement (if any) the chairman and other members of the Beer Board (upon being recognized by the chairman) may ask questions of the representative.
- 6. Following questions and discussion by the Beer Board members, any member may move to impose a penalty (or that no penalty be imposed.) The penalty may be based on the penalty guidelines adopted by the Beer Board, or it may deviate from the guidelines at the Beer Board's discretion. A motion to suspend or revoke a permit should state the date on which the suspension or revocation is to be effective. Upon a second to the motion and any further discussion, a vote is taken on the motion. The motion passes if a majority of the board members present and voting vote for the motion.

BEFORE THE BEER BOARD FOR THE CITY OF BRENTWOOD, TENNESSEE

NOTICE OF HEARING ON BEER LAW VIOLATIONS

TO: Joshua Rogers (or current manager)

Pei Wei Asian Diner, LLC

101 Creekside Crossing, Ste 1800

Brentwood, TN 37027

You are hereby summoned to appear before the Beer Board for the City of Brentwood,

Tennessee on October 28, 2019 at 7:00 p.m. following the City Commission meeting, at Brentwood City

Hall, 5211 Maryland Way, 2nd Floor Commission Chambers, Brentwood, Tennessee to then and there

show cause, if any you have, why the beer permit of Pei Wei Asian Diner, LLC at 101 Creekside

Crossing, Ste 1800, Brentwood, Tennessee, should not be suspended or why other disciplinary action

should not be taken by said Beer Board for the following reasons, to wit:

On the 8th day of August, 2019, your employee or agent unlawfully sold beer to a person under

the age of twenty-one (21) years at Pei Wei Asian Diner, LLC at 101 Creekside Crossing, Ste 1800,

within the corporate limits of the City of Brentwood, Tennessee, contrary to T.C.A. §57-5-301(a).

Further, the employee selling the beer was under the age of eighteen (18) years old in violation of state

law and Brentwood Municipal Code 6-62. Such unlawful sale of beer constitutes grounds for beer

permit suspension under T.C.A. §57-5-108.

At the hearing referenced above, you are entitled to be represented by an attorney of your choice.

These proceedings are initiated at the request of the Chief of Police and the City Manager of the

City of Brentwood, pursuant to the powers and duties assigned to them under the Charter of the City of

Brentwood.

KIRK BEDNAR

City Manager

JEFF HUGHES

Chief of Police

KRISTEN L. CORN

City Attorney

63

Case No. BBB-2019-11

### CERTIFICATE OF SERVICE

I hereby certify that a true and exact copy of the fe	oregoing notice has been served by hand
delivery upon Joshua Rogers (or current manager	ROVERS ), c/o Pei
Wei Asian Diner, LLC, 101 Creekside Crossing, Ste 1800, day of September, 2019.	Brentwood, Tennessee 37027, on this the
day of September, 2019.	
-	

Brentwood Police Department

13143



TENNESSEE ALCOHOLIC BEVERAGE COMMISSION
500 James Robertson Pkwy, Davy Crockett Twr, 3<sup>rd</sup> Floor; Nashville, TN 37243-0755 PHONE: (615) 741-1602

### REGULATORY CITATION



THE UNDERSIGNED BEING DULY SWORN	UPON HIS/HER OATH DEPOSES THAT:
ON THE 8 DAY OF AUGUST , 20 19	
PERMITEE: Pei Wei Asian Diner address:	101 Creekside King, Ste. 1800
CITY: Brentwood IN COUNTY: Williamson	
PERMIT NUMBER: EXPIRATION DATE: 07/30	2020_
LI3DUI 0 - WIL-1821612 AFORESAID DID THEN AND THERE COL	MMIT THE FOLLOWING OFFENSE(S):
No. of Counts	Counts
Sale of Alcoholic Beverage/Beer to Minor-\$1,500 TCA§ 57-4-203(b)(1)(A) or (B); 57-3-406(d)	Employing Persons to Dispense Alcoholic Beverages W/O a Permit TCA§ 57-4-203(h); 57-3-204(4)(c)- <u>\$150.00</u>
Minor in Possession TCA§ 57-4-203(b)(2)(A)- \$1,500	Failure to Timely Renew TCA§57-3-605-\$150 (Non-Resident); 57-3-213(a)(b)-\$350.00 (Retail), \$150 (Winery or
Sell/Furnishing Alcoholic Beverage to Visibly S1,500 Intoxicated Person TCA§57-4-203(c)(1); 57-3-406(c)	Direct Shipper); 57-4-201(a)- <u>\$350 (LBD)—(Circle One)</u> On Premises Sale By Bottle Restricted Rule #0100-103(8) TCA§57-4-203(e)(1)- <u>\$250.00</u>
Failure to Properly Display Permit in a Conspicuous Place TABC Rule #0100-1-03(17) - \$200.00	Hours of Sale Violation TCA§57-4-203(d); 57-3-406(e) Rule #0100-103(2); 0100-0313(4)- <u>\$750.00</u>
Failure to Post "Pregnancy Warning "TCA§ 57-1-211 - \$150.00	Purchasing Alcoholic Beverages From Other Than A Licensed Wholesaler TCA§57-3-404 et seq <u>\$300/bottle</u>
1 Other 139: Allowing person/s underthe	Other
agel8 years d'age to d'aspense. Serve,	
	Other
VIDIATION of Y.C.A \$57-3-704(6)	
NARRATIVE: During a USTOP conclucted at this establ	ishment on 08/08/2019, a17-year old
female. Served a Bud Light bottle to underage CI	. SAPhillips witnessed thesale. SA Phillips
saidthat ID was checked. Undergefemale Jol	
The undersigned further states that he/she has just and reasonable grounds to believe a offense(s) herein set forth, contrary to Law and/or Rule. This	
NOTICE: This Regulatory Citation imposes a total civil penalty in the amount of S contesting the alleged violation(s), you are REQUIRED to pay the total civil penalty. If you wish to contest this Regulatory Citation and the violation(s) contained therein y following address: 500 James Robertson Pkwy, Davy Crockett Tower, 3 <sup>rd</sup> Floor, N only be satisfied by admitting to the violation and making payment, or by request administrative penalties and/or costs being assessed against you, including the suspense	ou may do so by contacting ABC by phone at 615-741-1602 or by mail at the ashville, TN 37243-0755, within 20 calendar days of receipt. This citation can ting a hearing by phone or mail. Failing to satisfy this citation may result in
I understand the above notice, and my signature below is an acknowledgement of Signature of Rappient/Authorized Agent of Permitee Date	Town understanding, and not an admission of guilt.  Soch Pours (Towns) Manager  Recipient's Name and Title (PRINT)
IF MAILED: Date Mailed: Mailed by: Initials:	Printed Name:
ADMISSION OF GUILT:	
I/we agree to settle this TABC Regulatory Citation with the admission of my/our guil imposed, as noted above, and in the amount of \$ (by business check Upon the plea of guilty as to the above noted violations I/we entery a plea of guilt hereby	, casher's check or money order [no personal checks or cash accepted]).
rignature of Authorized Agent of Permitee or Permitee Date	Authorized Agent of Permitee or Permitee's Name and Title (PRINT)

AB-0123 (Rev 02/15)

### BRENTWOOD BEER BOARD PENALTY GUIDELINES (Adopted April 22, 2002)

The following guidelines are intended to provide standards to the Brentwood Beer Board in imposing penalties for violations of state or local beer laws and regulations in a fair, reasonable and consistent manner. These guidelines are not intended to dictate the penalty to be imposed, but rather to provide guidance to the members of the Board in their decisions. For each violation heard by the Beer Board, the Board will continue to have complete discretion to exercise any and all powers granted by state law and local ordinance. In each case, the Board may agree that a greater or lesser penalty should be imposed due to aggravating or mitigating circumstances.

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	<u>Penalty</u>	<u>Alternative</u>
First violation	30 day suspension	One week suspension/post signs*
Second violation	45 day suspension	Two week suspension/post signs*
Third violation	60 day suspension	No alternative
Fourth violation	Revocation**	No alternative

<sup>\*</sup> See attached wording and specifications for sign to be posted at each entrance and on each beer cooler door.

Note: At the time of adoption of these guidelines, Tennessee law also provided that the Beer Board may offer a permit holder the alternative of paying a monetary penalty of up to \$1,500 for the sale of beer to a minor, or up to \$1,000 for other violations. The maximum penalty for the sale of beer to a minor was subsequently increased to \$2,500. However, the Tennessee General Assembly also created a "Responsible Vendor" program for off-premises beer permit holders. The permit of an off-premises permit holder who complies with this program may not be suspended or revoked. However, a monetary penalty not to exceed \$1,000 may be imposed on a "Responsible Vendor" for the sale of beer to a minor or any other offense.

<sup>\*\*</sup> In order to impose revocation, there must be at least two violations within a 12-month period.

### NO BEER SALES

# BEER WAS SOLD TO A MINOR AT THIS LOCATION. PERMIT SUSPENDED.

By order of the City of Brentwood Beer Board.

{Above text to be printed in red lettering, with top line approximately 1 ½ inches tall; middle lines approximately 1 inch tall; and bottom line approximately 1 inch tall.}

Beer Violations History by Name					
Name of Business	<u>Address</u>	<b>Date of Violation</b>	Suspension/Penalty		
55 South	7031 Executive Center Dr	2/27/2018	Paid \$2000 penalty		
Amoco Food Shop	7112 Moores Lane	9/8/1997	30 day probation		
B P Oil	7108 Moores Lane	4/23/1993	105 days		
B P Oil	158 Franklin Road	5/3/1993	4 months		
Brentwood Market & Deli	925 Franklin Road	5/18/1994	45 days		
Brick's Café & Bistro	330 Franklin Road	2/27/2018	Paid \$2000 penalty		
Brick's Café & Bistro	330 Franklin Road	4/4/2019	30 days with signs		
Brick's Café & Bistro - liquor	330 Franklin Road	8/8/2019	TBD		
Burger Fi	7010 Executive Center Drive	8/8/2019	TBD		
Canyon Café	1645 Westgate Circle	8/19/1999	30 days		
Chili's Grill & Bar	107 Creekside Crossing	12/28/2013	7 days with signs		
Chili's Grill & Bar	107 Creekside Crossing	4/4/2019	7 days with signs		
Chili's Grill & Bar	108 Creekside Crossing	8/8/2019	TBD		
Church Street Pub	7022 Church Street	8/19/2004	6 months		
(a/k/a The Pub or the Pac)					
City Café	330 Franklin Rd, Ste 250B	4/4/2019	7 days with signs		
Concord General Store	1101 Wilson Pike	5/18/1994	30 days		
Cozymel's Coastal Grill	1654 Westgate Circle	12/28/2013	7 days with signs		
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H. G. Hill #21	235 Franklin Road	3/15/2002	Paid \$1500 penalty		
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Jefferson's Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty		
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Local Taco	146 Pewitt Drive	2/27/2018	7 days with signs		
Local Taco	146 Pewitt Drive	4/4/2019	30 days with signs		

Ludlow & Prime	330 Franklin Rd, Ste 226B	4/4/2019	7 days with signs
Ludlow & Prime	330 Franklin Rd, Ste 226B	8/8/2019	TBD
Mapco Express	8009 Moores Lane	5/18/1994	45 days
Williams Express (formerly Mapco)			-
Mapco Express	8009 Moores Lane	8/19/1999	30 days
Williams Express (formerly Mapco)			
Mapco Express	8009 Moores Lane	5/20/2016	Paid \$1000 penalty
Williams Express (formerly Mapco)			
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	4/4/2019	10 days with signs
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	8/8/2019	TBD
Peter's Sushi	330 Franklin Rd, Ste 912D	8/8/2019	TBD
Piggly Wiggly	144 Wilson Pike	5/18/1994	45 days
Shogun Steakhouse	1648 Westgate Circle	8/19/1999	30 days
Sportsman Lodge	1640 Westgate Circle	8/19/1999	30 days
Star Market	120 Franklin Road	10/19/1984	30 day probation
Star Market	120 Franklin Road	4/4/1985	30 days
Stout Burgers and Beers	400 Centerview Drive	2/27/2018	Paid \$2500 penalty
The Smokey Cigar 2	1800 Carothers Pkwy, Ste 1	5/20/2016	Paid \$1000 penalty
Twin Peaks	1634 Galleria Boulevard	4/4/2019	7 days with signs

### TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: Pei Wei Asian Diner, LLC
Address: 101 Creekside Crossing, Ste 1800, Brentwood, TN 37027
Does this business wish to contest the charges described in the summons?
Yesx No
If "no," please provide the following information (using additional pages if necessary):
(a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred
Pei Wei requires all state and local mandated alcohol, beer and/or wine training course to be completed if 360training.com's online program certificate is not accepted. Pei Wei also includes instructions for team members to follow federal alcohol requirements.
(b) Did the employee charged with selling beer to an underaged person complete all required training?
x Yes No
<ul> <li>(c) Reasons the preventative measures failed, resulting in this violation The employee that suffered this violation, was scheduled for alcohol training and certification however due to the employee being a new member with Pei Wei, the training had not been completed as of the day the violation occurred. The Pei Wei organization has implemented all new hires going forward to complete alcohol training and certification within 7 days of their hire date. </li> <li>(d) Any subsequent measures taken since the violation occurred to prevent future occurrences</li> <li>Forced government regulations training to all team members to complete within 14 days at the location.</li> </ul>
<u>For off-premises permit holders only</u> : Is this business a participant in Tennessee's Responsible Vendor program and compliant with the program's requirements?
N/A Yes N/A No
Submitted by: (Print name and title)  Signature:  Date:

### TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: Pei Wei Asian Diner, LLC
Address: 101 Creekside Crossing, Ste 1800, Brentwood, TN 37027
Does this business wish to contest the charges described in the summons?
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If "no," please provide the following information (using additional pages if necessary):
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(b) Did the employee charged with selling beer to an underaged person complete all required training?
x Yes No
<ul> <li>(c) Reasons the preventative measures failed, resulting in this violation</li> <li>The employee that suffered this violation, was scheduled for alcohol training and certification however due to the employee being a new member with Pei Wei, the training had not been completed as of the day the violation occurred. The Pei Wei organization has implemented all new hires going forward to complete alcohol training and certification within 7 days of their hire date.</li> <li>(d) Any subsequent measures taken since the violation occurred to prevent future occurrences</li> <li>Forced government regulations training to all team members to complete within 14 days at the location.</li> </ul>
<u>For off-premises permit holders only</u> : Is this business a participant in Tennessee's Responsible Vendor program and compliant with the program's requirements?
N/A Yes N/A No
Submitted by: (Print name and title) ### ### ############################

#### New Business 4.

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

Submitted by: Holly Earls, Administration

**Department:** Administration

### **Information**

### **Subject**

Beer Law Violation Hearing - BurgerFi, 7010 Executive Center Drive

### **Background**

In an operation carried out by the Tennessee Alcoholic Beverage Commission, an underage informant purchased beer at BurgerFi on August 8, 2019. The Brentwood Beer Board is empowered to take action against the restaurant for violating Tennessee law and/or the Brentwood Municipal Code.

A summons (copy attached) was served on the manager of BurgerFi on September 4, 2019, requiring an appearance before the Beer Board on October 28, 2019 at 7:00 p.m. following the City Commission meeting. A suggested procedural format used in previous Beer Board proceedings is also attached. A questionnaire was received from the permit holder indicating that the permit holder does not wish to contest the charges. It also includes documentation showing measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences.

Since BurgerFi is not contesting the charges, there is no need for an evidentiary hearing in this matter. To supplement the documentation provided to the City, representatives may also make statements to the Beer Board at the October 28 hearing. At the conclusion of the hearing, the Beer Board will then discuss and vote upon the appropriate penalty, if any, to be imposed.

For the sale of beer to a minor at this location, the Beer Board may suspend the beer permit. (If a permit holder has committed at least two violations within a 12-month period, the Beer Board may permanently revoke the beer permit. That is not the case in this matter.) At the time a suspension or revocation is imposed, state law authorizes the Beer Board to offer the permit holder the alternative of paying a civil penalty in lieu of the suspension or revocation. For the offense of selling beer to a minor, the civil penalty may not exceed \$2,500. If a civil penalty is offered as an alternative, a permit holder must pay the penalty within seven days; otherwise, the suspension or revocation will go into effect.

In 2002, the Beer Board adopted guidelines for penalties to be imposed when beer permit holders violate the beer laws. Those guidelines are also attached. The guidelines are

intended to provide for consistency in the way beer law violations are handled, although the Beer Board has discretion to impose penalties other than those outlined in the guidelines.

Finally, when the sale of beer for on-premises consumption results in a suspension or revocation by a local beer board, state law requires that notification of the beer board's action be sent by certified mail to the Tennessee Alcoholic Beverage Commission (ABC). The ABC may then take further action against the permit holder.

Please contact the City Attorney if you have questions about this matter.

#### **Staff recommendation**

#### **Attachments**

Hearing Format
Summons & Regulatory Citation
Penalty Guidelines
Beer Violations History
Questionnaire

#### BRENTWOOD BEER BOARD

#### October 28, 2019 Case No. BBB-2019-12

#### Violation Hearing - Procedural Format BurgerFi, 7010 Executive Center Drive

- 1. Chairman calls case number and permit holder's name: Case No. BBB-2019-12, BurgerFi.
- 2. Chairman asks permit holder's representative to step forward and identify him/herself.
- 3. Chairman reads the charges against the permit holder: The Chief of Police and the City Manager of the City of Brentwood have brought the following charges: On the 8<sup>th</sup> day of August, 2019, your employee unlawfully sold beer to a person under the age of 21 years at BurgerFi, located at 7010 Executive Center Drive.
- 4. Chairman states: In documents filed with the Beer Board, BurgerFi has indicated that it does not wish to contest the charges brought against it. We have also received documentation of measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences. Do you have any further statements you wish to make to the Beer Board that related to this matter?
- 5. Following the representative's statement (if any) the chairman and other members of the Beer Board (upon being recognized by the chairman) may ask questions of the representative.
- 6. Following questions and discussion by the Beer Board members, any member may move to impose a penalty (or that no penalty be imposed.) The penalty may be based on the penalty guidelines adopted by the Beer Board, or it may deviate from the guidelines at the Beer Board's discretion. A motion to suspend or revoke a permit should state the date on which the suspension or revocation is to be effective. Upon a second to the motion and any further discussion, a vote is taken on the motion. The motion passes if a majority of the board members present and voting vote for the motion.

BEFORE THE BEER BOARD FOR THE CITY OF BRENTWOOD, TENNESSEE

NOTICE OF HEARING ON BEER LAW VIOLATIONS

TO:

Mika Arnold (or current manager)

BurgerFi

7010 Executive Center Drive

Brentwood, TN 37027

Case No. BBB-2019-12

Tennessee on October 28, 2019 at 7:00 p.m. following the City Commission Meeting, at Brentwood

You are hereby summoned to appear before the Beer Board for the City of Brentwood.

City Hall, 5211 Maryland Way, Brentwood, Tennessee to then and there show cause, if any you have,

why the beer permit of BurgerFi at 7010 Executive Center Drive, Brentwood, Tennessee, should not be

suspended or why other disciplinary action should not be taken by said Beer Board for the following

reasons, to wit:

On the 8<sup>th</sup> day of August, 2019, your employee or agent, Spencer Davis, unlawfully sold beer to

a person under the age of twenty-one (21) years at BurgerFi at 7010 Executive Center Drive, within the

corporate limits of the City of Brentwood, Tennessee, contrary to T.C.A. §57-5-301(a). Such unlawful

sale of beer constitutes grounds for beer permit suspension under T.C.A. §57-5-108.

At the hearing referenced above, you are entitled to be represented by an attorney of your choice.

These proceedings are initiated at the request of the Chief of Police and the City Manager of the

City of Brentwood, pursuant to the powers and duties assigned to them under the Charter of the City of

Brentwood.

KIRK BEDNAR

City Manager

JEFF HUGHES

Chief of Police

KRISTEN L. CORN

City Attorney

#### CERTIFICATE OF SERVICE

I hereby certify that a true and exact	copy of the foregoing notice has been served by	hand
delivery upon Mika Arnold (or current man-	vood, Tennessee 37027, on this the 9-4-19 d	), c/c
BurgerFi, 7010 Executive Center Drive, Brentw	wood, Tennessee 37027, on this the 9-4-19 d	ay of
September, 2019.	LISA SOMERVILLE	

Brentwood Police Department

13162



TENNESSEE ALCOHOLIC BEVERAGE COMMISSION
500 James Robertson Pkwy, Davy Crockett Twr, 3<sup>rd</sup> Floor; Nashville, TN 37243-0755 PHONE: (615) 741-1602 USTOP REGULATORY CITATION CI-19-0368 THE NUMBER OF VIOLATIONS ON THIS REGULATORY CITATION IS (TOTAL)=

_	WORN UPON HIS/HER OATH DEPOSES THAT:
ON THE 8 DAY OF AUGUST, 20 19	
PERMITEE: BUIGEFI ADDR	RESS: 7010 Executive Center Drive, Ste 100
CITY: Brentwood . TN COUNTY: Williams	501 ZIP: 37027 PHONE:
PERMIT NUMBER: EXPIRATION DATE:	5/18/2020
LBPROT-WIL-1800359 AFORESAID DID THEN AND THE	RE COMMIT THE FOLLOWING OFFENSE(S):
	No. of Counts
Sale of Alcoholic Beverage/Beer to Minor- <u>\$1,500</u> TCA§ 57-4-203(b)(1)(A) or (B); 57-3-406(d)	Employing Persons to Dispense Alcoholic Beverages W/O a Permit TCA§ 57-4-203(h); 57-3-204(4)(c)-\$150.00
Minor in Possession TCA§ 57-4-203(b)(2)(A)- <u>\$1.500</u>	Failure to Timely Renew TCA§57-3-605-\$150 (Non-Resident); 57-3-213(a)(b)-\$350.00 (Retail), \$150 (Winery or Direct Shipper); 57-4-201(a)-\$350 (LBD)—(Circle One)
Sell/Furnishing Alcoholic Beverage to Visibly \$\frac{\text{\$\finter{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\finter{\text{\$\frac{\tince{\text{\$\frac{\tinxet{\$\frac{\text{\$\frac{\text{\$\frac{\text{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\text{\$\frac{\text{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\tinxet{\$\frac{\ticlex{\$}}}}}}}}{\text{\$\frac{\tinxet{\$\frac{\tikxet{\$\frac{\tinxet{\$\frac{\tikitet{\$\firin{\tikitet{\finte\tinxet{\exi}}}}}{\$\fint{\$\fintet{\$\frac{\tince{\tirket{\$\firit{\tinxet{\	On Premises Sale By Bottle Restricted Rule #0100-103(8) TCA§57-4-203(e)(1)- <u>\$250.00</u>
Failure to Properly Display Permit in a Conspicuous Place TABC Rule #0100-1-03(17) - \$200.00	Hours of Sale Violation TCA§57-4-203(d); 57-3-406(e) Rule #0100-103(2); 0100-0313(4)- <u>8750.00</u>
Failure to Post "Pregnancy Warning "TCA§ 57-1-211 - \$150.00	Purchasing Alcoholic Beverages From Other Than A Licensed Wholesaler TCA§57-3-404 et seq\$300/bottle
Other	Other
Other	Other
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JA Phillips said that ID was checked.	1
The undersigned further states that he/she has just and reasonable grounds to be	elieve and does believe, that the person/establishment named above committed the f_Augus+ 20_19
contesting the alleged violation(s), you are REQUIRED to pay the total civil p If you wish to contest this Regulatory Citation and the violation(s) contained th following address: 500 James Robertson Pkwy, Davy Crockett Tower, 3 <sup>rd</sup> F	of \$\frac{5000}{\text{cons}}\$. If you choose to settle this Regulatory Citation without benalty amount no later than twenty (20) calendar days from the citation date listed above. Herein you may do so by contacting ABC by phone at 615-741-1602 or by mail at the loor, Nashville, TN 37243-0755, within 20 calendar days of receipt. This citation can requesting a hearing by phone or mail. Failing to satisfy this citation may result in suspension and/or revocation of your TABC permit.
1 understand the above notice, and my signature below is an acknowledgen	
	Tremont Young Manager Recipient's Name and Title (PRINT)
IF MAILED: Date Mailed: Mailed by: Initials:	Printed Name:
ADMISSION OF GUILT:	
imposed, as noted above, and in the amount of \$\( \) (by business	ur guilt as to the violation(s) noted above and the payment of the total civil penalty s check, casher's check or money order [no personal checks or cash accepted]). It hereby waving any and all rights to a TABC administrative hearing and/or appeals.
Signature of Authorized Agent of Permitee or Permitee Date	Authorized Agent of Permitee or Permitee's Name and Title (PRINT)

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#### BRENTWOOD BEER BOARD PENALTY GUIDELINES (Adopted April 22, 2002)

The following guidelines are intended to provide standards to the Brentwood Beer Board in imposing penalties for violations of state or local beer laws and regulations in a fair, reasonable and consistent manner. These guidelines are not intended to dictate the penalty to be imposed, but rather to provide guidance to the members of the Board in their decisions. For each violation heard by the Beer Board, the Board will continue to have complete discretion to exercise any and all powers granted by state law and local ordinance. In each case, the Board may agree that a greater or lesser penalty should be imposed due to aggravating or mitigating circumstances.

In applying the penalties below, it is suggested that if no violations have occurred within the previous three years, the incident will be treated as a first violation. The "alternative" penalties set forth below would be allowed only if the Beer Board deems that the permit holder had appropriate training and/or other preventative measures in place to prevent violations of the beer laws, and that appropriate steps will be taken to prevent future violations. As a condition of the alternative penalty, the Beer Board may require the permit holder to submit documentation regarding training programs in place. It is suggested that the penalty period begin one week following the Beer Board's decision, in order to provide time for the permit holder to comply with the conditions of the alternative penalty.

	<u>Penalty</u>	<u>Alternative</u>
First violation	30 day suspension	One week suspension/post signs*
Second violation	45 day suspension	Two week suspension/post signs*
Third violation	60 day suspension	No alternative
Fourth violation	Revocation**	No alternative

<sup>\*</sup> See attached wording and specifications for sign to be posted at each entrance and on each beer cooler door.

Note: At the time of adoption of these guidelines, Tennessee law also provided that the Beer Board may offer a permit holder the alternative of paying a monetary penalty of up to \$1,500 for the sale of beer to a minor, or up to \$1,000 for other violations. The maximum penalty for the sale of beer to a minor was subsequently increased to \$2,500. However, the Tennessee General Assembly also created a "Responsible Vendor" program for off-premises beer permit holders. The permit of an off-premises permit holder who complies with this program may not be suspended or revoked. However, a monetary penalty not to exceed \$1,000 may be imposed on a "Responsible Vendor" for the sale of beer to a minor or any other offense.

<sup>\*\*</sup> In order to impose revocation, there must be at least two violations within a 12-month period.

## NO BEER SALES

## BEER WAS SOLD TO A MINOR AT THIS LOCATION. PERMIT SUSPENDED.

By order of the City of Brentwood Beer Board.

{Above text to be printed in red lettering, with top line approximately 1 ½ inches tall; middle lines approximately 1 inch tall; and bottom line approximately 1 inch tall.}

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Local Taco	146 Pewitt Drive	4/4/2019	30 days with signs			

Ludlow & Prime	330 Franklin Rd, Ste 226B	4/4/2019	7 days with signs
Ludlow & Prime	330 Franklin Rd, Ste 226B	8/8/2019	TBD
Mapco Express	8009 Moores Lane	5/18/1994	45 days
Williams Express (formerly Mapco)			, and the second
Mapco Express	8009 Moores Lane	8/19/1999	30 days
Williams Express (formerly Mapco)			,
Mapco Express	8009 Moores Lane	5/20/2016	Paid \$1000 penalty
Williams Express (formerly Mapco)			
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	4/4/2019	10 days with signs
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	8/8/2019	TBD
Peter's Sushi	330 Franklin Rd, Ste 912D	8/8/2019	TBD
Piggly Wiggly	144 Wilson Pike	5/18/1994	45 days
Shogun Steakhouse	1648 Westgate Circle	8/19/1999	30 days
Sportsman Lodge	1640 Westgate Circle	8/19/1999	30 days
Star Market	120 Franklin Road	10/19/1984	30 day probation
Star Market	120 Franklin Road	4/4/1985	30 days
Stout Burgers and Beers	400 Centerview Drive	2/27/2018	Paid \$2500 penalty
The Smokey Cigar 2	1800 Carothers Pkwy, Ste 1	5/20/2016	Paid \$1000 penalty
Twin Peaks	1634 Galleria Boulevard	4/4/2019	7 days with signs

### TO THE BRENTWOOD BEER BOARD To be submitted in advance of violation hearing

Business name: BurgerFi

Address: 7010 Executive Center Drive, Brentwood, TN 37027
Does this business wish to contest the charges described in the summons?
Yes No
If "no," please provide the following information (using additional pages if necessary):
(a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred All employees and menasurs are legical to Complete on like courses and lesponsible service of alcohol. Employees are Required to the courses of alcohol is of age.  (b) Did the employee charged with selling beer to an underaged person complete all required training?
Yes No
(c) Reasons the preventative measures failed, resulting in this violation The employee askal Fox and Reviewed the I.D. and
For correctly computed the wrong Datefage.  (d) Any subsequent measures taken since the violation occurred to prevent future occurrences Employees and not permitted to
occurrences Employees and not permitted to Serve. Menagers are the only, anthonized Foliviouars famitted to check I.D. 5 and some. For off-premises permit holders only: Is this business a participant in Tennessee's Responsible Vendor program and compliant with the program's requirements?
Yes No
Submitted by:  (Print name and title) Michael Alams, Director of Oferation  Signature: 2000 Date: 9/12/19
Signature: 22 a. C. Date: 9/12/19
ent de la companya d

**Brentwood Beer Board Agenda** 

**Meeting Date:** 10/28/2019

Submitted by: Holly Earls, Administration

**Department:** Administration

#### **Information**

#### **Subject**

Beer Law Violation Hearing - Peter's Sushi, 330 Franklin Rd, Ste 912D

#### **Background**

In an operation carried out by the Tennessee Alcoholic Beverage Commission, an underage informant purchased beer at Peter's Sushi on August 8, 2019. The Brentwood Beer Board is empowered to take action against the restaurant for violating Tennessee law and/or the Brentwood Municipal Code.

A summons (copy attached) was served on the manager of Peter's Sushi on September 4, 2019, requiring an appearance before the Beer Board on October 28, 2019 at 7:00 p.m. following the City Commission meeting. A suggested procedural format used in previous Beer Board proceedings is also attached. A questionnaire was received from the permit holder indicating that the permit holder does not wish to contest the charges. It also includes documentation showing measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences.

Since Peter's Sushi is not contesting the charges, there is no need for an evidentiary hearing in this matter. To supplement the documentation provided to the City, representatives may also make statements to the Beer Board at the October 28 hearing. At the conclusion of the hearing, the Beer Board will then discuss and vote upon the appropriate penalty, if any, to be imposed.

For the sale of beer to a minor at this location, the Beer Board may suspend the beer permit. (If a permit holder has committed at least two violations within a 12-month period, the Beer Board may permanently revoke the beer permit. That is not the case in this matter.) At the time a suspension or revocation is imposed, state law authorizes the Beer Board to offer the permit holder the alternative of paying a civil penalty in lieu of the suspension or revocation. For the offense of selling beer to a minor, the civil penalty may not exceed \$2,500. If a civil penalty is offered as an alternative, a permit holder must pay the penalty within seven days; otherwise, the suspension or revocation will go into effect.

In 2002, the Beer Board adopted guidelines for penalties to be imposed when beer permit holders violate the beer laws. Those guidelines are also attached. The guidelines are

intended to provide for consistency in the way beer law violations are handled, although the Beer Board has discretion to impose penalties other than those outlined in the guidelines.

Finally, when the sale of beer for on-premises consumption results in a suspension or revocation by a local beer board, state law requires that notification of the beer board's action be sent by certified mail to the Tennessee Alcoholic Beverage Commission (ABC). The ABC may then take further action against the permit holder.

Please contact the City Attorney if you have questions about this matter.

#### **Staff recommendation**

#### **Attachments**

Hearing Format
Summons & Regulatory Citation
Penalty Guidelines
Beer Violations History
Questionnaire
Policy Manual

#### BRENTWOOD BEER BOARD

#### October 28, 2019 Case No. BBB-2019-13

#### Violation Hearing - Procedural Format Peter's Sushi, 330 Franklin Road, Ste 912D

- 1. Chairman calls case number and permit holder's name: Case No. BBB-2019-13, Peter's Sushi.
- 2. Chairman asks permit holder's representative to step forward and identify him/herself.
- 3. Chairman reads the charges against the permit holder: The Chief of Police and the City Manager of the City of Brentwood have brought the following charges: On the 8<sup>th</sup> day of August, 2019, your employee unlawfully sold beer to a person under the age of 21 years at Peter's Sushi, located at 330 Franklin Road, Ste 912D.
- 4. Chairman states: In documents filed with the Beer Board, Peter's Sushi has indicated that it does not wish to contest the charges brought against it. We have also received documentation of measures that were in place to prevent the sale of beer to minors and subsequent measures that have been taken to prevent future occurrences. Do you have any further statements you wish to make to the Beer Board that related to this matter?
- 5. Following the representative's statement (if any) the chairman and other members of the Beer Board (upon being recognized by the chairman) may ask questions of the representative.
- 6. Following questions and discussion by the Beer Board members, any member may move to impose a penalty (or that no penalty be imposed.) The penalty may be based on the penalty guidelines adopted by the Beer Board, or it may deviate from the guidelines at the Beer Board's discretion. A motion to suspend or revoke a permit should state the date on which the suspension or revocation is to be effective. Upon a second to the motion and any further discussion, a vote is taken on the motion. The motion passes if a majority of the board members present and voting vote for the motion.

BEFORE THE BEER BOARD FOR THE CITY OF BRENTWOOD, TENNESSEE

NOTICE OF HEARING ON BEER LAW VIOLATIONS

TO: Raviwan Jarupat (or current manager)

Peter's Sushi

330 Franklin Road, Ste 912D

Brentwood, TN 37027

You are hereby summoned to appear before the Beer Board for the City of Brentwood,

Tennessee on October 28, 2019 at 7:00 p.m. following the City Commission meeting, at Brentwood

City Hall, 5211 Maryland Way, 2nd Floor Commission Chambers, Brentwood, Tennessee to then and

there show cause, if any you have, why the beer permit of Peter's Sushi at 330 Franklin Road, Ste 912D,

Brentwood, Tennessee, should not be suspended or why other disciplinary action should not be taken by

said Beer Board for the following reasons, to wit:

On the 8th day of August, 2019, your employee or agent, Antoinette Valenti, unlawfully sold

beer to a person under the age of twenty-one (21) years at Peter's Sushi at 330 Franklin Road, Ste 912D,

within the corporate limits of the City of Brentwood, Tennessee, contrary to T.C.A. §57-5-301(a). Such

unlawful sale of beer constitutes grounds for beer permit suspension under T.C.A. §57-5-108.

At the hearing referenced above, you are entitled to be represented by an attorney of your choice.

These proceedings are initiated at the request of the Chief of Police and the City Manager of the

City of Brentwood, pursuant to the powers and duties assigned to them under the Charter of the City of

Brentwood.

KIRK BEDNAR

City Manager

JEFF HI GHES Chief of Police

KRISTEN I CORN

City Attorney

87

Case No. BBB-2019-13

#### CERTIFICATE OF SERVICE

I hereby certify that a true and exact copy of the foregoing notice has been served by hand	
delivery upon Raviwan Jarupat (or current manager	
c/o Peter's Sushi, 330 Franklin Road, Ste 912D, Brentwood, Tennessee 37027, on this the	
day of September, 2019.  SGT. Spun S. TAN	ES
Brentwood Police Department	

13163

TENNESSEE ALCOHOLIC BEVERAGE COMMISSION
500 James Robertson Pkwy, Davy Crockett Twr, 3<sup>rd</sup> Floor; Nashville, TN 37243-0755 PHONE: (615) 741-1602 USTOP



C1 19-0367

#### REGULATORY CITATION



(MAX. 5) THE NUMBER OF VIOLATIONS ON THIS REGULATORY CITATION IS (TOTAL)=

THE UNDERSIGNED BEING DULY	SWORN UPON HIS/HER OATH DEPOSES THAT:
ON THE 8 DAY OF AUGUST , 20 19	
PERMITEE: Peter's Sushi ADD	DRESS: 330 Franklin Boad
CITY: Breatwood IN COUNTY: William	7500 ZIP: 37027 PHONE:
PERMIT NUMBER: EXPIRATION DATE: (	09/23/2019
LBDW10-WIL-1823275	ERE COMMIT THE FOLLOWING OFFENSE(S):
No. of Counts	No. of Counts
Sale of Alcoholic Beverage/Beer to Minor- <u>\$1,500</u> TCA§ 57-4-203(b)(1)(A) or (B); 57-3-406(d)	Employing Persons to Dispense Alcoholic Beverages W/O a Permit TCA§ 57-4-203(h); 57-3-204(4)(c)-\$150.00
Minor in Possession TCA§ 57-4-203(b)(2)(A)- \$1,500	Failure to Timely Renew TCA§57-3-605- <u>\$150</u> (Non-Resident); 57-3-213(a)(b)- <u>\$350.00</u> (Retail), <u>\$150</u> (Winery or Direct Shipper); 57-4-201(a)- <u>\$350</u> (LBD)—(Circle One)
Sell/Furnishing Alcoholic Beverage to Visibly \$1,500 Intoxicated Person TCA§57-4-203(c)(1); 57-3-406(c)	On Premises Sale By Bottle Restricted Rule #0100-103(8) TCA§57-4-203(e)(1)-\$250.00
Failure to Properly Display Permit in a Conspicuous Place TABC Rule #0100-1-03(17) - \$200.00	Hours of Sale Violation TCA§57-4-203(d); 57-3-406(e) Rule #0100-103(2); 0100-0313(4)- <u>\$750.00</u>
Failure to Post "Pregnancy Warning "TCA§ 57-1-211 - \$150.00	Purchasing Alcoholic Beverages From Other Than A Licensed Wholesaler TCA§57-3-404 et seq\$\frac{\\$300/bottle}{\}
Other	Other
Other	Other_
NARRATIVE: During a USTOP conducted at this Dold a Bud Light buttle to underage CI. SA	s establishment on 08/08/2019, Antoinette Volenti Phillips witnessed the Sale. SA Phillips Said that
ID was cheared	
The undersigned further states that he/she has just and reasonable grounds to boffense(s) herein set forth, contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to Law and/or Rule. This day of the contrary to the contra	believe and does believe, that the person/establishment named above committed the of August, 20 19.
NOTICE: This Regulatory Citation imposes a total civil penalty in the amount contesting the alleged violation(s), you are REQUIRED to pay the total civil from wish to contest this Regulatory Citation and the violation(s) contained to following address: 500 James Robertson Pkwy, Davy Crockett Tower, 3 <sup>rd</sup>	penalty amount no later than twenty (20) calendar days from the citation date listed above, therein you may do so by contacting ABC by phone at 615-741-1602 or by mail at the Floor, Nashville, TN 37243-0755, within 20 calendar days of receipt. This citation can be requesting a hearing by phone or mail. Failing to satisfy this citation may result in
understand the above potice, and my signature below is an acknowledge	ement of my understanding, and not an admission of guilt.
8-8-1	
Signature of Recipient/Authorized Agent of Permitee Date	Recipient's Name and Title (PRINT)
Mailed by: Initials:	Printed Name:
mposed, as noted above, and in the amount of \$\text{On the busine}	our guilt as to the violation(s) noted above and the payment of the total civil penalty ss check, casher's check or money order [no personal checks or cash accepted]). iilt hereby waving any and all rights to a TABC administrative hearing and/or appeals.
fignature of Authorized Agent of Permitee or Permitee Date	Authorized Agent of Permitee or Permitee's Name and Title (PRINT)

STATE OF TENNESSEE UNIFORM CITATION		No. 3797
COURT DATE	AGENCY	I.D. NO.
	OTHER TAPC	TNO1911800
THE UNDERSIGNED BEING	OULY SWORN UPON HIS OATH DEPOSES:	RACE SEX
Antoinette Faith Valen		WF
L 5025 chad Feild way		TNRESIDENT?   SEAT BELT?
	STATE ZIP CODE	A CONTRACTOR OF THE CONTRACTOR
e Antioch CLASS/TYPE LICENSE	STATE EXPIRATION DA	
E	FL 10 12 8	
E CARRIER	ADDRESS	☐ MC ☐ CMV ☐ HAZ ☐ ACCIDENT MAT
DID UNLAWFULLY OPERATE/PARK A MOTOR VEHICLE:		
MODEL YEAR COLOR	LICENSE PLATE NUMBER	STATE YEAR
LOCALE 303 Franklin & 9127   SR.# TRAVELDIR. W.M.#	а	TYPE 2-L AREA BUSINESS 4-L DIV. 1-RD SCHOOL RES. RURAL
V AFORESAID DID THEN AND TO	HERE COMMIT THE FOLLOWING OFFENSE:	4-L DRV. 1-RD SCHOOL RES. RURAL
	ACING RADAR OTHER 591	OVERWEIGHT AXLE
02 ☐ RECKLESS DRIVING 20 ☐ DUI BAC	103 REGISTRATION LAW 393 CHILD RESTRAINT	
OTHER:		
	age sales to minu	
N on 8/08/19, at approximately 1	8:17 Hrs the TABC C	onduted a minor
A Compliance check at Peter's Sign	@ Thai located a	+ 33 Franklin QL
R912D Brentwood, TW. The defend		
Ta confidential informant Coria-		
V witnessed by Sla Phillips. Event	occured in william	son county. The ID
was cheele but the securi micro	EN DIVID.	
THE UNDERSIGNED FURTHER STATES THAT HE/SHE HAS JUST AND F	REASONABLE GROUNDS TO BELIEVE AN	ND DOES BELIEVE THAT THE PERSON
NAMED ABOVE COMMITTED THE OFFENSE HEREIN SET FORTH, CON	TRARY TO LAW.	A DOLO BLEILVE, TIME THE LENGON
THIS 8th DAY OF August 2019 TIME 18:17	DAM SA ROSSELAMO	oright 133
HAVING BEEN DULY SWORN, I DO HEREBY ATTEST THAT THE ABOVE	IS A TRUE AND COMPLETE COPY OF TH	IAME(PRINT) BADGE/ID NO.  IE ORIGINAL CITATION, AND THAT THE
INFORMATION CONTAINED THEREIN IS TRUE AND CORRECT TO THE SWORN TO AND SUBSRIBED BEFORE ME THIS		
THERFORE, COMMANDED, IN THE NAME OF THE STATE FOREWITH TO AND BRING THIS PERSON BEFORE ME, OR SOME OTHER MAGISTRATI	DAY  ARREST  FOR THE COUNTY TO ANSWER THE ARK	20; YOU ARE
COMPTIES	E/CLERK/MAGISTRATE FOR	
GENERAL SESSIONS COURT OF WILLIAMS		COUNTY
COURT IN THE 2 JUVENILE COURT	SOHO CITY OF Bren	twood L:00pmp AM
COURT ON COURT	5 THE OST DAY OF AUGUS	20 19 TIME 8 35 MPM
NOTICE: FAILURE TO APPEAR IN COURT ON THE DATE ASSIGNED BY THE STATION FOR BOOKING AND PROCESSING WILL RESULT IN YOUR ARREST OF THE PROPERTY O	IIS CITATION OR AT THE APPROPRIA	ATE POLICE
S PUNISHABLE BY A JAIL SENTENCE OF ELEVEN (11) MONTHS AND TWE TWO THOUSAND FIVE HUNDRED DOLLARS (\$2,500).	NTY-NINE (29) DAYS AND/OR A FINE	OF UP TO
UNDERSTAND THE ABOVE NOTICE, AND THAT MY PRINTINGE IS NOT A	N ADMSSION OF GUILT	
VIOLATOR'S SIGNATURE WHITE	W Solit	
F-0152	CUIDT CORV	BLER-32

#### BRENTWOOD BEER BOARD PENALTY GUIDELINES (Adopted April 22, 2002)

The following guidelines are intended to provide standards to the Brentwood Beer Board in imposing penalties for violations of state or local beer laws and regulations in a fair, reasonable and consistent manner. These guidelines are not intended to dictate the penalty to be imposed, but rather to provide guidance to the members of the Board in their decisions. For each violation heard by the Beer Board, the Board will continue to have complete discretion to exercise any and all powers granted by state law and local ordinance. In each case, the Board may agree that a greater or lesser penalty should be imposed due to aggravating or mitigating circumstances.

In applying the penalties below, it is suggested that if no violations have occurred within the previous three years, the incident will be treated as a first violation. The "alternative" penalties set forth below would be allowed only if the Beer Board deems that the permit holder had appropriate training and/or other preventative measures in place to prevent violations of the beer laws, and that appropriate steps will be taken to prevent future violations. As a condition of the alternative penalty, the Beer Board may require the permit holder to submit documentation regarding training programs in place. It is suggested that the penalty period begin one week following the Beer Board's decision, in order to provide time for the permit holder to comply with the conditions of the alternative penalty.

	<u>Penalty</u>	<u>Alternative</u>
First violation	30 day suspension	One week suspension/post signs*
Second violation	45 day suspension	Two week suspension/post signs*
Third violation	60 day suspension	No alternative
Fourth violation	Revocation**	No alternative

<sup>\*</sup> See attached wording and specifications for sign to be posted at each entrance and on each beer cooler door.

Note: At the time of adoption of these guidelines, Tennessee law also provided that the Beer Board may offer a permit holder the alternative of paying a monetary penalty of up to \$1,500 for the sale of beer to a minor, or up to \$1,000 for other violations. The maximum penalty for the sale of beer to a minor was subsequently increased to \$2,500. However, the Tennessee General Assembly also created a "Responsible Vendor" program for off-premises beer permit holders. The permit of an off-premises permit holder who complies with this program may not be suspended or revoked. However, a monetary penalty not to exceed \$1,000 may be imposed on a "Responsible Vendor" for the sale of beer to a minor or any other offense.

<sup>\*\*</sup> In order to impose revocation, there must be at least two violations within a 12-month period.

## NO BEER SALES

# BEER WAS SOLD TO A MINOR AT THIS LOCATION. PERMIT SUSPENDED.

By order of the City of Brentwood Beer Board.

{Above text to be printed in red lettering, with top line approximately 1 ½ inches tall; middle lines approximately 1 inch tall; and bottom line approximately 1 inch tall.}

Beer Violations History by Name						
Name of Business	<u>Address</u>	Date of Violation	Suspension/Penalty			
55 South	7031 Executive Center Dr	2/27/2018	Paid \$2000 penalty			
Amoco Food Shop	7112 Moores Lane	9/8/1997	30 day probation			
B P Oil	7108 Moores Lane	4/23/1993	105 days			
B P Oil	158 Franklin Road	5/3/1993	4 months			
Brentwood Market & Deli	925 Franklin Road	5/18/1994	45 days			
Brick's Café & Bistro	330 Franklin Road	2/27/2018	Paid \$2000 penalty			
Brick's Café & Bistro	330 Franklin Road	4/4/2019	30 days with signs			
Brick's Café & Bistro - liquor	330 Franklin Road	8/8/2019	TBD			
Burger Fi	7010 Executive Center Drive	8/8/2019	TBD			
Canyon Café	1645 Westgate Circle	8/19/1999	30 days			
Chili's Grill & Bar	107 Creekside Crossing	12/28/2013	7 days with signs			
Chili's Grill & Bar	107 Creekside Crossing	4/4/2019	7 days with signs			
Chili's Grill & Bar	108 Creekside Crossing	8/8/2019	TBD			
Church Street Pub	7022 Church Street	8/19/2004	6 months			
(a/k/a The Pub or the Pac)						
City Café	330 Franklin Rd, Ste 250B	4/4/2019	7 days with signs			
Concord General Store	1101 Wilson Pike	5/18/1994	30 days			
Cozymel's Coastal Grill	1654 Westgate Circle	12/28/2013	7 days with signs			
Gulf Market	158 Franklin Road	2/19/1989	60 days			
H. G. Hill #21	235 Franklin Road	3/15/2002	Paid \$1500 penalty			
Hanabi Japanese Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty			
Jefferson's Restaurant	214 Ward Circle	2/27/2018	Paid \$2000 penalty			
Judge Bean's BBQ	7022 Church Street	12/28/2013	7 days with signs			
Kroger	330 Franklin Road	5/18/1994	45 days			
Kwik Sak	7116 Moores Lane	5/18/1994	45 days			
Kwik Sak	7116 Moores Lane	3/8/2002	30 days (new owner)			
Le Skewer	330 Franklin Rd, Ste 904D	4/4/2019	7 days with signs			
Little Bros Amoco	141 Franklin Road	3/5/1993	60 days			
Little Bros Amoco	141 Franklin Road	5/18/1994	120 days			
Little Bros Amoco	141 Franklin Road	3/15/2002	7 days with signs			
Local Taco	146 Pewitt Drive	2/27/2018	7 days with signs			
Local Taco	146 Pewitt Drive	4/4/2019	30 days with signs			

Ludlow & Prime	330 Franklin Rd, Ste 226B	4/4/2019	7 days with signs
Ludlow & Prime	330 Franklin Rd, Ste 226B	8/8/2019	TBD
Mapco Express	8009 Moores Lane	5/18/1994	45 days
Williams Express (formerly Mapco)			-
Mapco Express	8009 Moores Lane	8/19/1999	30 days
Williams Express (formerly Mapco)			
Mapco Express	8009 Moores Lane	5/20/2016	Paid \$1000 penalty
Williams Express (formerly Mapco)			
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	4/4/2019	10 days with signs
Pei Wei Asian Diner	101 Creekside Crossing, Ste 1800	8/8/2019	TBD
Peter's Sushi	330 Franklin Rd, Ste 912D	8/8/2019	TBD
Piggly Wiggly	144 Wilson Pike	5/18/1994	45 days
Shogun Steakhouse	1648 Westgate Circle	8/19/1999	30 days
Sportsman Lodge	1640 Westgate Circle	8/19/1999	30 days
Star Market	120 Franklin Road	10/19/1984	30 day probation
Star Market	120 Franklin Road	4/4/1985	30 days
Stout Burgers and Beers	400 Centerview Drive	2/27/2018	Paid \$2500 penalty
The Smokey Cigar 2	1800 Carothers Pkwy, Ste 1	5/20/2016	Paid \$1000 penalty
Twin Peaks	1634 Galleria Boulevard	4/4/2019	7 days with signs

#### TO THE BRENTWOOD BEER BOARD

#### To be submitted in advance of violation hearing

OCCURRENCES  WE HAVE AMMENDED OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK"  IN BOLD TO "CHECK MONTH IDAY / YEAR" AND TO REFER TO OUR DIGITAL  "BOKN ON OR BEFORE THIS DATE," WE HAVE PURCHASED A "BORN ON OR  For off-premises permit holders only: Is this business a participant in Tennessee's Responsible BEFORE THIS  Vendor program and compliant with the program's requirements?  ———————————————————————————————————	Business name: Peter's Sushi
Yes   X No     If "no." please provide the following information (using additional pages if necessary):   (a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred   ① ALL SERVERS MUST CBTH/N AN ABC (IMPLISERVING PERMIT,     ② ALL EMPLOYEES ARE REQUIRED TO READ OUR POLICIES/PROCEDURES PERTAINING TO ALCUMULE (b) Did the employee charged with selling beer to an underaged person complete all required training?    X Yes	Address: 330 Franklin Road, Ste 912D, Brentwood, TN 37027
If "no," please provide the following information (using additional pages if necessary):  (a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred  (1) ALL SERVERS MUST CBTAIN AN ABC CARRESTERVING PERMIT,  (2) ALL EMPLOYEES ARE REQUIRED TO READ CUR POLICIES/PROCEDURES PERTAINING TO ALCUMOL  (b) Did the employee charged with selling beer to an underaged person complete all required training?  X Yes No  (c) Reasons the preventative measures failed, resulting in this violation  WE DIO NOT REALIZE THAT EMPLOYEES NEEDED CUIDANCE/REFERENCE WITH DETERMINING MONTH! DAY OF LEGAL AGE TO BE SERVED.  WITHIN OUR IS YEARS OF BUSINESS IN BUSINESS. THIS HAS NEVER (d) Any subsequent measures taken since the violation occurred to prevent future OCCULCED, occurrences  WE HAVE AMMENDAD OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK" IN BOLD TO "CHECK MONTH IDAY IYAAK" AND TO REFER TO OUR DIGITAL "BOLD TO" CHECK MONTH IDAY IYAAK" AND TO REFER TO OUR DIGITAL "BOLD TO" CHECK MONTH IDAY IYAAK" WE HAVE PURCHASED A "BORN ON OK For off-premises permit holders only: Is this business a participant in Tennessee's Responsible BEFORE THIS VENDOR PROGRAMS AND COLD TO SEED THIS DATE."  Vendor program and compliant with the program's requirements?  DATE AUTO  LED SIGN.	Does this business wish to contest the charges described in the summons?
(a) Description of the employee training programs and other preventative measures designed to prevent violations of the beer laws before the violation occurred  (1) ALL SERVERS MUST CBTH/N AN ABC CARRISERVING PERMIT,  (2) ALL EMPLOYEES ARE REQUIRED TO READ OUR POLICIES/PROCEDURES PERTAINING TO ALCUAUC  (b) Did the employee charged with selling beer to an underaged person complete all required training?  X Yes No  (c) Reasons the preventative measures failed, resulting in this violation  WE DID NOT REALIZE THAT EMPLOYEES NEEDED CUIDANCE/REFERENCE WITH DETERMINING MONTH? DAY OF LEGAL AGE TO BE SERVED.  WITHIN OUR IS YEARS OF BUSINESS IN BUSINESS. THIS HAS NEEDED  (d) Any subsequent measures taken since the violation occurred to prevent future OCCURRED. occurrences  WE HAVE AMMENDED OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK"  IN BOLD TO "CHECK MONTH/DAY/YEAR." AND TO REFER TO OUR DIGITAL  "BORN ON OR ENFORCE THIS DATE," WE HAVE PURCHISED A "BORN ON OR For off-premises permit holders only: Is this business a participant in Tennessee's Responsible BEFORE THIS DATE."  Vendor program and compliant with the program's requirements?  DATE AUTO  LED SIGN.	Yes
TO Prevent violations of the beer laws before the violation occurred  (1) ALL SERVERS MUST COTAIN AN ABC COMPLISERVING PERMIT,  (2) ALL EMPLOYEES ARE REQUIRED TO READ CUR POLICIES/PROCEDURES PERTAINING TO ALCUAUL  (b) Did the employee charged with selling beer to an underaged person complete all required training?  X Yes No  (c) Reasons the preventative measures failed, resulting in this violation WE DID NOT REALIZE THAT EMPLOYEES NEEDED CUIDANCE/REFERENCE WITH DETERMINING MONTH! DAY OF LEGAL AGE TO BE SERVED.  WITHIN OUR IS YEARS OF BUSINESS IN BUSINESS. THIS HAS NEVEL  (d) Any subsequent measures taken since the violation occurred to prevent future OCCULLED. OCCURRENCES WE HAVE AMMENDED OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK" IN BOLD TO "CHECK MONTH JOAY JYAAK" AND TO REFER TO OUR DIGITAL "BOLN ON OR BEFURE THIS DATE." WE HAVE PURCHASED A "BORN ON OR For off-premises permit holders only: Is this business a participant in Tennessee's Responsible BEFURE THIS Vendor program and compliant with the program's requirements?  DATE AUTO LED SIGN.	If "no," please provide the following information (using additional pages if necessary):
(c) Reasons the preventative measures failed, resulting in this violation  WE DID NOT REALIZE THAT EMPLOYEES NEEDED CUIDANCE/REFERENCE WITH DETERMINING MONTH! DAY OF LEGAL AGE TO BE SERVED.  WITHIN OUR 15 YEARS OF BUSINESS IN BUSINESS. THIS HAS NEVEL  (d) Any subsequent measures taken since the violation occurred to prevent future OCCURRED.  occurrences WE HAVE AMMENDED OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK"  IN BOLD TO "CHECK MONTH JOAY JYEAR" AND TO REFER TO OUR DIGITAL  "BOLN ON OR BEFORE THIS DATE." WE HAVE PURCHASED A BORN ON OR  For off-premises permit holders only: Is this business a participant in Tennessee's Responsible  BEFORE THIS  Vendor program and compliant with the program's requirements?  Yes No  LED SIGN.	to prevent violations of the beer laws before the violation occurred  (1) ALL SERVERS MUST COTAIN AN ABC COMPLISERVING PERMIT,  (2) ALL EMPLOYEES ARE REQUIRED TO READ OUR POLICIES/PROCEDURES  PERTAINING TO ALCOHOL  (b) Did the employee charged with selling beer to an underaged person complete all
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Submitted by: (Print name and title) RAVIWAN JARUPAT OWNER  Detail 10/2/2019	WE DID NOT REALIZE THAT EMPLOYEES NEEDED CUIDANCE/REFERENCE WITH DETERMINING MONTH! DAY OF LEGAL AGE TO BE SERVED.  WITHIN OUR 15 YEARS OF BUSINESS IN BUSINESS. THIS HAS NEVER (d) Any subsequent measures taken since the violation occurred to prevent future OCCURRED. occurrences WE HAVE AMMENDED OUR POLICIES/PROCEDURES UNDER "THINGS TO CHECK" IN BOLD TO "CHECK MONTH IDAY IYAAR" AND TO REFER TO OUR DIGITAL "BORN ON OR BEFORE THIS DATE." WE HAVE PURCHASED A BORN ON OR For off-premises permit holders only: Is this business a participant in Tennessee's Responsible BEFORE THIS Vendor program and compliant with the program's requirements?
Signature: Date: 10/9/2011	Submitted by: (Print name and title) RAVIWAN JARUPAT OWNER  Signature: Date: 10/3/2019



#### Peter's Sushi & Thai Alcohol Policies/Procedures

We encourage our guests to drink responsibly; therefore, we expect our employees to ensure that all alcohol related laws are followed at all times.

#### Checking ID's

It is our policy that anyone serving alcohol to our patrons check the identification of anyone that appears to be under the age of 30. The only legally defensible forms of ID are the following:

- · Unexpired state-issued ID card
- Unexpired state-issued Driver's License
- Unexpired US Passport

#### Things to Check

- The birthdate of the guest. They must be at least 21 years old to be served alcohol.
   This includes "Non-Alcoholic" beers.
- The photo must match the guest along with the physical description on the ID.
- Double check the ID to ensure that it has not been tampered with. I.e. Is it torn, frayed, cut, or glued?
- CHECK the MONTH, DAY, AND YEAR to determine the birth date. Always check the LED "We I.D." sign to confirm that the guests birthdate is ON or BEFORE the day displayed on the sign. I.e. If the birthday on the ID shows August 18, 1998 and the sign displays April 18, 1998, the guest is 20 years old and not of legal age to be served alcohol.



Under any circumstances, if there are any doubts as to the validity or any ID, please bring it to your Manager on Duty prior to serving any guest.

#### Three Drink Rule

It is important that our managers and staff are aware of the alcohol consumption rates of our guests. The "Three Drink Rule" is intended for this purpose. This rule states that a manager must be notified when a guest orders his or her fourth drink. It is the responsibility of the Manager to judge the appropriateness of serving a fourth drink based on the factors listed below. Any and each subsequent drink must also be judged by the Manager On Duty.

#### Intoxication

It is against the law to serve an intoxicated person alcohol. It is also against the law for an intoxicated person to be in our restaurant. It is critical that servers and managers carefully monitor the amount of alcohol we serve our guests and the pace at which we serve.

#### Factors Contributing to Intoxication

- Speed of consumption
- Height/Weight of the guest
- Type of drink consumed
- Medication, fatigue, etc...



Some Signs of Intoxication include the following:

- Slurred speech
- · Inability to focus or concentrate
- Diminished motor skills
- Excessive or loud speech
- Mood Swings

It is the server's responsibility to alert your Manager immediately if you think we may have over-served a guest or if you suspect a guest has arrived intoxicated. It is the Manager's responsibility to then observe and make the decision of whether or not to serve the guest.

#### **Refusing Service**

If the decision is made to refuse service of alcohol to a guest, this must be communicated by a salaried Manager. This is a situation that requires the utmost tact and diplomacy. Remember, we want this guest to remain a loyal patron.

We have a legal responsibility to attempt to prevent intoxicated people from leaving our establishment and getting behind the wheel to drive. Our Managers' should:

- Determine whether or not the guest has a designated driver with him/her. If so, the manager must communicate and confirm the designated driver will be taking their friend safely home.
- Offer to call a Lyft/Uber. Notify a manager that a driver is needed. It is our policy to
  pay for our guest in need of a safe drive home.
- If all attempts to prevent the guest from driving away fails, it is our responsibility to notify the authorities.



#### Local Laws

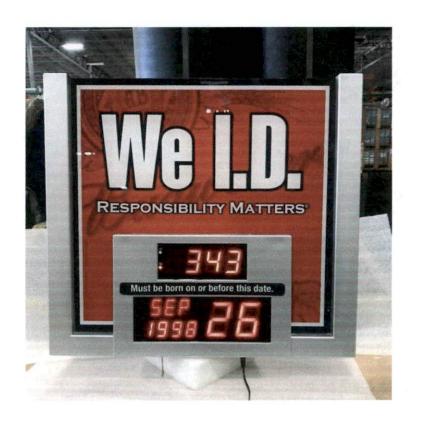
Different states and municipalities enact different laws with regard to the sale and consumption of alcohol. You will be taught and expected to follow any and all laws in this regard.

#### Alcohol and Employees

Peter's Sushi and Thai allows its employees to enjoy alcoholic beverages on premise within the following parameters:

- Employee must have been off work for at least an hour and have left the premises and returned
- Employee must be completely out of a Peter's Sushi uniform
- Employee must be seated in the dining room and waited on by a server
- Employee must be of legal age to consume alcohol
- The alcohol limit for employees is two drinks
- The drink must be rung up and paid for
- Alcohol can not be purchased during the last hour of business

The ability to purchase alcohol is a privilege, not a right. Violating any of these guidelines will result in discipline up to and including termination. Peter's Sushi & Thai reserves the right to amend these policies at any time.



### Order information

Shipping address

Order total

Buyer

ravjar 71

Seller

bryan123704

Order placed on

Wednesday, Oct 2, 2019

Payment method Credit card

Payment date

Wednesday, Oct 2, 2019

Raviwan Jarupat 569 federal st Franklin TN 37067 **United States** 

Subtotal

\$249.99

Shipping

Free

Total

\$249.99

Item(s) bought from bryan123704

Order number 03-03950-37572

Shipping service Item Qty Item name price Budweiser WE ID Digital SIGN Light Clock Born Before Date FedEx Ground or FedEx \$249.99 1 ID~NICE~ (113903740206) Home Delivery